

Xaiv Koj Lub HMO

1 Hlis Ntuj 2006



Cov lus qhia nyob rau hauv phau ntawv no tejzaum
kuj hloov lawm txij hnub peb luam tawm los.

Cov lus qhia no yog rau
Wisconsin Medicaid thiab BadgerCare
HMO cov kev pabcuam.

Puas muaj lus nug?
Hu rau tus xovtooj dawb hauv 1-800-291-2002
(Txhais ua Lus Spanish thiab Lus Hmoob).

Nyob Zoo Tus Uas Yuav Teev Npe Nkag Rau Hauv HMO:

Feem ntau cov tsevneeg uas koom rau hauv Wisconsin Medicaid thiab BadgerCare tau txais lawv cov kev noj qab haus huv los ntawm HMOs (Health Maintenance Organizations). Phau ntawv no yuav pab koj xaiv ib lub HMO rau koj tsevneeg. Koj yuav tsum xaiv tib lub HMO rau txhua tus neeg hauv tsevneeg uas tsimnyog tau txais kev pabcuam.

Tsis yog txhua lub HMO hauv phau ntawv no yuav muaj rau koj. Koj daim ntawv HMO Enrollment Choice teev cov HMOs uas koj xaiv tau, tshwj cov HMOs uas sau tias “puv” yuav tsis txais yuav tswvcuab tshiab lawm.

Koj yuav tsum koom rau hauv ib lub HMO yog tias muaj ob lossis ntau tshaj ob lub HMOs rau koj xaiv. Yog tias tsuas muaj ib lub hauv koj cheeb tsam xwb, hu rau tus HMO Enrollment Specialist seb kev koom hauv HMO puas yuav yog ib qho uas zoo tshaj rau koj.

Tus Wisconsin Medicaid thiab BadgerCare HMO Enrollment Specialist khoom nyob tom tus xovtooj hu dawb hauv **1-800-291-2002** thaum 7:00 teev sawv ntxov txog 6:00 teev tsaus ntuj hnub ib txog hnub tsib los teb koj cov lus nug txog kev teev npe mus koom rau hauv HMO. Tus Enrollment Specialist pab kev txhais lus rau cov neeg uas xav tau kev pab txhais lus.

Tus Enrollment Specialist yuav qhia tau rau koj seb koj tus kws khomob puas txais Medicaid thiab BadgerCare HMOs. Tus Enrollment Specialist tseem muab koj teev npe tau rau hauv lub HMO uas koj xaiv hauv xovtooj lossis lawv yuav pab koj sau daim ntawv teev npe.

Ua tsaug uas koj xaiv koj lub Wisconsin Medicaid thiab BadgerCare HMO!

Txheej Txheem

Tsab Ntawv Qhib	3
Xaiv Lub HMO Uas Zoo Tshaj Rau Koj Cov Kev Xav Tau Txog Kev Noj Qab Haus Huv.....	5
Wisconsin Medicaid HMO Daim Ntawv Qhia Qhov Ua Tau Zoo	6
HMO Cheebtsam Pabcuam	8
Abri Health Plan.....	10
Children's Community Health Plan.....	14
Compcare Health Plan.....	18
Dean Health Plan.....	20
Group Health Cooperative of Eau Claire	22
Group Health Cooperative of South Central Wisconsin.....	24
Health Tradition Health Plan.....	26
Managed Health Services.....	28
MercyCare Insurance Company	32
Network Health Plan	34
Security Health Plan.....	38
UnitedHealthcare of Wisconsin.....	40
Unity Health Insurance.....	44

Xaiv Lub HMO Uas Zoo Tshaj Rau Koj Cov Kev Xav Tau Txog Kev Noj Qab Haus Huv

Thaum uas koj xaiv ib lub HMO, tagnrho cov neeg hauv tsevneeg nyob rau koj daim ntawv HMO Enrollment Choice yuav tsum tau txais kev pab kho mob los ntawm lub HMO ntawd xwb. Nws tseemceeb heev uas yuav tau xaiv lub HMO uas zoo tshaj rau txhua tus neeg hauv tsevneeg. Nws tseemceeb heev uas yuav tau kawm txog cov HMOs hauv koj cheebtsam uas pab koj kev noj qab haus huv los ntawm Wisconsin Medicaid thiab BadgerCare HMO qhov kev pabcuam.

Nyeem cov ntaub ntawv txog HMOs kom zoo zoo. Xyuas tagnrho cov lus qhia uas muaj rau hauv. Koj puas paub leej twg uas siv cov HMOs no? Yog paub, nug lawv txog lub HMO ntawd.

Siv sijhawm los teb cov lus nug no uantej koj xaiv koj lub HMO:

Cov Saib Kev Noj Qab Haus Huv thiab Cov Tsev Tshuaj Mob

- Cov thawj kws khomob uas koj tsevneeg siv puas nyob hauv cov HMOs no?
- Lub tsev tshuaj mob uas koj tsevneeg mus puas koomtes nrog rau cov HMOs no?
- Puas muaj leej twg hauv tsevneeg mus cuag ib tug kws khomob tshwjxeeb uas koom nrog ib lub HMO?

Tsev Khomob thiab Chaw Muag Tshuaj (Khw Muag Tshuaj)

- Lub tsev khomob lossis qhov chaw muag tshuaj uas koj tsevneeg nyiam siv puas koom nrog rau ib lub HMO?
- Puas muaj ib lub tsev khomob lossis chaw muag tshuaj nyob ze uas koom nrog rau ib lub HMO?

Lwm Cov Kev Povhwm Mob Nkeeg

Koj puas muaj lwm yam kev povhwm mob nkeeg? Koj yuav tsum tau mus ntsib cov saib kev noj qab haus huv uas txais koj qhov povhwm mob nkeeg nrog rau koj lub HMO. Tus Wisconsin Medicaid thiab BadgerCare HMO Enrollment Specialist yuav qhia tau rau koj seb yuav ua li cas koj cov kev pabcuam hauv HMO thiab koj qhov povhwm mob nkeeg thiaj li siv tau tagnrho ob qho uake. Hu rau tus Wisconsin Medicaid thiab BadgerCare Enrollment Specialist ntawm 1-800-291-2002 (hu dawb).

Lwm Cov Neeg Muab Kev Pab

Puas muaj lwm cov neeg muab kev pabcuam uas koj tsevneeg siv, xws li kws kho hniav, kws kho qhov muag, thiab cov neeg tawm tswv yim, uas koom nrog rau HMO?

Cov Sijhawm Ua Haujlwm

- Cov kws khomob lossis cov tsev tshuaj mob thiab lwm cov saib kev noj qab haus huv uas koom nrog HMO qib rau lub sijhawm twg?
- Lawv puas qhib rau thaum yav tsaus ntuj?

Kev Pab Tshwjxeeb Txog Kev Noj Qab Haus Huv

- Lub HMO puas muaj tej yam kev pab tshwjxeeb uas koj tsevneeg xav tau?
- Lub HMO puas muaj kev pab kho mob dawb?

Yog koj xav tau kev pab, thov hu rau tus Wisconsin Medicaid thiab BadgerCare Enrollment Specialist hauv 1-800-291-2002 (hu dawb).

Wisconsin Medicaid HMO Daim Ntawv Qhia Qhov Ua Tau Zoo

Muaj ntau yam uas yuav tau xav txog thaum uas xaiv ib lub HMO. Muaj cov kws khomob, cov tsev tshuaj mob, thiab cov tsev kho mob loj twg thiaj tseem txais neeg? Lawv nyob rau qhov twg? Lub HMO twg yog lub uas ua tau zoo tshaj plaws txog kev tu thiab kev pabcuam uas tseemceeb rau koj?

HMO Daim Ntawv Qhia Qhov Ua Tau Zoo

Muaj ntau yam uas yuav tau xav txog thaum uas xaiv ib lub HMO. Muaj cov kws khomob, cov tsev tshuaj mob, thiab cov tsev kho mob loj twg thiaj tseem txais neeg? Lawv nyob rau qhov twg? Lub HMO twg yog lub uas ua tau zoo tshaj plaws txog kev tu thiab kev pabcuam uas tseemceeb rau koj? Nws muab ib lub HMO piv rau lwm lub HMO txog tsib yam kev pabcuam rau sab kev noj qab haus huv (tshuaj cev, txhaj tshuaj, thiab tshuaj kuas hlau hauv cov menuam; tshuaj chaw mos rau cov pojniam; thiab tshuaj kev puas siab puas ntsws quav yeeb quav tshuaj (MH/SA) thiab plaub yam kev txaus siab los ntawm cov tswvcuab (kev pab neeg, tau txais kev pab uas xav tau, kev pab them nqi kho mob, thiab kev pab kho mob). Yog xav paub ntxiv txog HMOs, hu rau tus Wisconsin Medicaid thiab BadgerCare HMO Enrollment Specialist hauv **1-800-291-2002** (hu dawb).

Yuamsij Rau Kev Ntsuam (Lus Cim: Ib lub HMO twg tsuas qhia tias nyob siab tshaj lossis qis tshaj qhov nruab nrab xwb thaum kev sib txawvtxav yeej loj txaus qhia tau tseeb tias kev pabcuam yeej txawvtxav tiag.)

- ★★★ Siab tshaj nruab nrab (piv rau lwm lub HMOs)
- ★★ Nyob nruab nrab (piv rau lwm lub HMOs)
- ★ Qis tshaj nruab nrab (piv rau lwm lub HMOs) (tsis tau txhais hais tias lub HMO kev kho mob lossis kev pabcuam tsis zoo, tiamsis tsuas hais tias lub HMO tau suab qis tshaj nruab nrab thaum uas piv rau lwm lub HMOs)

Wisconsin Medicaid 2004 HMO Daim Ntawv Qhia Qhov Ua Tau Zoo										
	HMO Kev SaibTxog Kev Noj Qab Haus Huv ¹					Kev Txaus Siab Ntawm Cov Tswvcuab Rau Cov HMO ²				
	Tshuaj Cev	Txhaj Tshuaj	Tshuaj Kua Hlau	Tshuaj Chaw Mos	Tshuaj Txog MH/SA	Kev Pab Neeg	Tau Txais Kev Pab Uas Xav Tau	Kev Them Nqi Kho Mob	Kev Kho Mob	
Compcare Health Plan*	★★★	★★★	★★	★★	*	★★	★★	*	*	*
Dean Health Plan	★★	★★	★★	*	★★★	★★	★★★	★★	★★	★★
Group Health Cooperative of Eau Claire	★★	★★★	★★	★★	★★	★★	★★	*	★★	★★
Group Health Cooperative of South Central Wisconsin	★★	★★	★★	*	*	★★	★★	★★★	★★	★★

- Yav tag los hu ua Atrium Health Plan

Wisconsin Medicaid 2004 HMO Daim Ntawv Qhia Qhov Ua Tau Zoo									
	HMO Kev SaibTxog Kev Noj Qab Haus Huv ¹					Kev Txaus Siab Ntawm Cov Tswvcuab Rau Cov HMO ²			
	Tshuaj Cev	Txhaj Tshuaj	Tshuaj Kua Hlau	Tshuaj Chaw Mos	Tshuaj Txog MH/SA	Kev Pab Neeg	Tau Txais Kev Pab Uas Xav Tau	Kev Them Nqi Kho Mob	Kev Kho Mob
Health Tradition Health Plan	★★	★★★	★★	★★★	★★★	★★	★★	★★★	★★
Managed Health Services	★	★	★	★★	★★	★★	★★	★★	★★
MercyCare Insurance Company	★★★	★★★	★★	★★	★★★	★★	★★	★	★★
Network Health Plan	★★	★★	★★★	★★★	★★	★★	★★	★	★★
Security Health Plan	★★	★★★	★★★	★★	★★★	★★	★★	★★	★★
UnitedHealth-care	★★	★	★	★★★	★	★	★★	★	★★
Unity Health Insurance	★★	★★	★	★★★	★★	★★	★★	★★★	★★

¹ Suab ntsuam raws li qhia los ntawm cov HMOs uas koom rau hauv Medicaid muab kev pabcuam rau cov Medicaid thiab BadgerCare cov tswvcuab nyob hauv xyoo 2003.

² Suab ntsuam raws li cov lus teb ntawm Medicaid thiab BadgerCare cov tswvcuab nyob hauv xyoo 2003.

HMO Cov Cheebtsam Pabcuam

Daim duab ntawv (chart) hauv qab no qhia txog cov tuamnroog uas Wisconsin Medicaid thiab BadgerCare HMOs muaj kev pabcuam. Tus yuamsij rau daim duab ntawv nyob hauv qab nplooj ntawv.

	Adams	Ashland	Barron	Bayfield	Brown	Buffalo	Burnett	Calumet	Chippewa	Clark	Columbia	Crawford	Dane	Dodge	Door	Douglas	Dunn	Eau Claire	Florence	Fond du Lac	Forest	Grant	Green	Green Lake	Iowa	Iron	Jackson	Jefferson	Juneau	Kenosha	Kewaukee	La Crosse	Lafayette	Landglade	Lincoln	Manitowoc		
Abri Health Plan																																						
Children's Community Health Plan																																						
Compcare Health Plan*	P	A	P		P	P		A		A				P	A	A				P			P	A		A												
Dean Health Plan													A																P									
Group Health Cooperative of Eau Claire	P	A	P		P	P		A	P						P	A	A										P						P					
Group Health Cooperative of South Central Wisconsin													A																									
Health Tradition Health Plan						P						P																							A			
Managed Health Services					A			A	A				P					A			A			P	A		A	A										
MercyCare Insurance Company												P								P			P			P												
Network Health Plan					A			A	A				P					A	A		A			A		P	A		A	A			A	A				
Security Health Plan	P	P	A					A	A						A	A				P	A		P			A	A							A	A			
UnitedHealth-care of Wisconsin					A			A										P			A					A	A								A			
Unity Health Insurance												A																										

* Yav tag los hu ua Atrium Health Plan

A = HMO pab thoobplaws hauv tuamnroog

P = HMO tsuas pab qho cheebtsam hauv tuamnroog xwb

	Marathon	Marinette	Marquette	Menominee	Milwaukee	Monroe	Oconto	Oneida	Outagamie	Ozaukee	Pepin	Pierce	Polk	Portage	Price	Racine	Richland	Rock	Rusk	St. Croix	Sauk	Sawyer	Shawano	Sheboygan	Taylor	Trempealeau	Vernon	Vilas	Walworth	Washington	Waukesha	Waupaca	Waushara	Winnebago	Wood
Abri Health Plan				A				A							A															A					
Children's Community Health Plan				A											A															A					
Compcare Health Plan*				A							P	P	P			P	P	P	P						A	A			A						
Dean Health Plan																P		P																	
Group Health Cooperative of Eau Claire	P										P	P	P	A		A	P		P		P	P					A								
Group Health Cooperative of South Central Wisconsin																																			
Health Tradition Health Plan					P																						P	P							
Managed Health Services	A	A	A	A	A	A	A	A	A	A					A	A					A	A	A				A	A	A	A	A	A			
MercyCare Insurance Company																	A										A								
Network Health Plan	A	A	A	A	A	A	A	A	A	A					A						A	A	A				A	A	A	A	A	A			
Security Health Plan	A							A							A	A		A			A	A				A	P		P		A				
UnitedHealth-care of Wisconsin			A	A	A	A	A	A	A	A					A						A	A				A	A	A	A	A	A				
Unity Health Insurance																																			

* Yav tag los hu ua Atrium Health Plan

A = HMO pab thoobplaws hauv tuamnroog

P = HMO tsuas pab qho cheebtsam hauv tuamnroog xwb



Kuv yuav tau txais kev pab qhov twg?

Tuamnroog uas Muaj Cov Primary Care Providers (PCPs)	Nroog uas Muaj Cov Primary Care Providers (PCPs)	Tsev Kho Mob Hauv Tuamnroog
Milwaukee	Brown Deer Milwaukee Cudahy Franklin Glendale Greendale Greenfield Hales Corners Oak Creek Shorewood South Milwaukee St. Francis Wauwatosa West Allis Whitefish Bay	Milwaukee — Columbia Hospital Milwaukee — Sacred Heart Rehab Institute Milwaukee — St. Mary's Hospital Milwaukee — St. Michael Hospital Milwaukee — St. Joseph Regional Medical Center Milwaukee — St. Francis Hospital Milwaukee — The Wisconsin Heart Hospital Milwaukee — Children's Hospital of Wisconsin
Ozaukee	Cedarburg Grafton Mequon Thiensville	Mequon — Columbia/St. Mary's Ozaukee
Racine	Burlington City of Racine Kansassville Union Grove Waterford	Racine — St Luke's Hospital Racine — St Mary's Medical Center
Waukesha	Brookfield Hartland Menomonee Falls Mukwonago Muskego New Berlin Oconomowoc Pewaukee Waukesha	Brookfield — Elmbrook Memorial Hospital

Abri Ib Cov Tsev Tshuaj Mob--- Saib peb phau ntawv qhia lossis Web site txog cov tsev tshuaj mob tagnrho.

Children's Medical Group
3975 N 68th St

North Shore Pediatrics
10046 Port Washington Rd

16th Street Clinic
1032 S 16th St

Family Medical Clinic
5434 W Capitol Dr

Sethi Medical Clinic
1218 W Kilbourn Ave

Southeastern Pediatrics
8532 W Capitol Dr

MLK Clinic
2555 N MLK Dr

Shafi Medical Clinic
1218 W Kilbourn Ave

Southside Pediatrics and Primary Care Clinic
2727 W Cleveland Ave

Xwm Qhia

Customer Service:	1-888-999-2404 (hu dawb) lossis 1-262-946-1160 1-888-999-2404 (Yav tsaus ntuj thiab sijhawm lawb haujlwm (hu dawb)
TDD Services:	1-262-946-1259 (Hnub ib txog hnub tsib 8:00 sawv ntxov txog 5:00 tsaus ntuj) lossis 1-800-WI RELAY (Hnub ib txog hnub tsib, tomqab 5 teev tsaus ntuj thiab ob hnub so)
Web Site:	www.AibriHealthPlan.com/
Pab Txhais Lus:	1-888-999-2404 (hu dawb) lossis 1-262-946-1160

Abri Health Plan muaj tshaj ntawm 1,000 tus kws khomob los pab cov kev kho mob uas koj xav tau. Yog xav paub txog cov kws khomob uas nyob ntawm koj cheebtsam, thov hu rau Customer Service hauv 1-888-999-2404 (hu dawb) lossis 1-262-946-1160. Tus Wisconsin Medicaid thiab BadgerCare HMO Enrollment Specialist yuav pab koj nrhiav kom tau ib tug kws khomob uas koom rau hauv Abri Health Plan. Thov hu rau tus Wisconsin Medicaid thiab BadgerCare HMO Enrollment Specialist hauv 1-800-291-2002 (hu dawb) yog tias koj muaj lus nug.

Cov chaw muag tshuaj (khw muag tshuaj) twg yuav muab tshuaj rau kuv?

Koj mus nqa tau tshuaj nyob rau cov khw muag tshuaj ntawm koj cheebtsam xws li K-Mart Pharmacy, Osco Drugs, Serv-U-Pharmacy, ShopKo, Target Pharmacy, Walgreens, thiab Wal-Mart Pharmacy. Muab koj daim ntawv Forward thiab lwm yam ntawv povhwm mob nkeeg rau tus kwstshuaj saib. Yog xav paub seb Abri Health Plan puas them cov tshuaj uas koj mus nqa ntawm lub chaw muag tshuaj uas koj ibtxwm mus, nug koj tus kwstshuaj lossis hu rau Customer Service hauv 1-888-999-2404 (hu dawb) lossis 1-262-946-1160.

Muaj kev pab tshwjxeeb dabtsi rau kuv?

- Abri muaj kev pab neeg phim li thiab hwm tus kheej kev xav tau txhua txhua 24 teev, xya hnub rau ib limtiam.
- Abri muaj tibneeg ua haujlwm uas hais tau lus Askiv, lus Spanish, lus Hmoob, thiab lus Yiaslasmaas (German). Peb tseem muaj kev pab txhais lus rau lwm hom lus thiab.
- Abri mamlil xa tuaj rau koj tsab xovxwm uas 3 hlis twg tawm ib zaug uas nyob rau hauv muaj tswvyim yuav txhawb tau koj thiab qhia koj txog lwm yam kev pabcuam.
- Abri muaj ib tug neeg ua haujlwm saib kev sib txhawb thiab kev los mus sib cuag uas yuav pab nhriav kev pabcuam rau sab kev noj qab haus huv rau koj.
- Pab tshuaj qhovmuag
- Pab thauij mus los thaum mus ntsib kws khomob lossis kws kho hniav uas tsis yog mob ti tes ti taw, tsis hais mus nqa tshuaj, mus tshuaj ntshav tshuaj zis, thiab mus kho puas siab puas ntsws quav yeeb quav tshuaj.
- Muaj kev pab tshuaj mob uas tsis tas teem sijhawm uantej (Urgent Care) rau ob hnub so thiab yav tsaus ntuj tibsi.
- Pab kho puas siab puas ntsws quav yeeb quav tshuaj.
- Abri muaj cov sawvcev yuav pab koj tawm ncauj hais thaum muaj teebmeem txog kev mus nrhiav kev pabcuam thiab txog kevciai dab qhuas.
- Abri Health Plan them yuav luag txhua txhua yam tshuaj uas tsis tas muaj ntawv los ntawm kwstshuaj thiab pub kev yoojyim rau koj tus kws khomob ua ntawv mus yuav lwm yam tshuaj uas yuav tsum muaj ntawv los ntawm kwstshuaj.
- Pab kho hniav (tshwj hauv tuamnroog Ozaukee xwb)
- Pab zuaj cev nyob rau hauv Milwaukee thiab Waukesha.

Muaj cov cai teev npe twg uas kuv yuav tsum tau coj?

Peb pab tau koj xaiv thawj tus kws khomob (primary care physician/PCP) thaum koj teev npe nkag rau hauv peb. Koj yuav ua tau li no yog hu xovtooj rau Customer Services hauv 1-888-999-2404 (hu dawb) lossis 1-262-946-1160. Koj xav hloov tus PCP thiab mus ntsib nws tib hnub los tau yog koj hu rau tib tug xovtooj saum no.

Cov pojniam yuav xaiv tus OB/GYN thiab tus PCP kom muaj ob tug tibsi los tau; tsis tas muaj ntawv tso cai mus ntsib tus OB/GYN.

Abri Health Plan pab zuaj cev thiab kho hniav nyob rau tej lub tuamnroog. Koj muaj cuabkav mus ntsib tus kws kho hniav lossis tus kws zuaj cev uas koom nrog peb yam tsis tas muaj daim ntawv tso cai. Thov saib peb phau ntawv ua muaj taghno peb cov chaw pab lossis saib peb lub Web site hauv www.AibriHealthPlan.com. Koj xav hu rau 1-888-999-2404 xwb los tau.

Ntaub ntawv tso cai mus ntsib cov kws khomob tshwjxeeb yog mus thov tom koj tug PCP.



Kuv yuav mus nrhiav kev pab qhovtwg?

Tuamnroog uas Muaj Cov Primary Care Providers (PCPs)	Nroog uas Muaj Cov Primary Care Providers (PCPs)	Tsev Kho Mob Hauv Tuamnroog
Kenosha	Kenosha Paddock Lake Pleasant Prairie Salem Twin Lakes	Kenosha — Children's Hospital of Wisconsin Kenosha — United Hospital System — Kenosha Medical Center Kenosha — United Hospital System — St. Catherine's Medical Center Kenosha — Aurora Medical Center
Milwaukee	Bay View Brown Deer Cudahy Franklin Greendale Greenfield Hales Corners Milwaukee Oak Creek St. Francis Shorewood South Milwaukee Wauwatosa West Allis Whitefish Bay	Milwaukee — Aurora Sinai Medical Center Milwaukee — Children's Hospital of Wisconsin Milwaukee — Columbia St. Mary's Hospital — Campus Milwaukee — Columbia St. Mary's Hospital — Milwaukee Campus Milwaukee — Froedtert Hospital Milwaukee — Sacred Heart Rehab Institute Milwaukee — St. Francis Hospital Milwaukee — St. Joseph's Regional Med. Ctr. Milwaukee — St. Michael Hospital Milwaukee — West Allis Memorial Hospital Milwaukee — Wisconsin Heart Hospital
Racine	Burlington Racine Union Grove Waterford	Racine — Memorial Hospital of Burlington Racine — All Saints Medical Center — St. Luke's Campus Racine — All Saints Medical Center — St. Mary's Campus
Waukesha	Brookfield Delafield Dousman Hartland Menomonee Falls Mukwonago Muskego New Berlin Oconomowoc Pewaukee Sussex Wales Waukesha	Brookfield — Elmbrook Memorial Hospital Menomonee Falls — Community Memorial Hospital Oconomowoc — Oconomowoc Memorial Hospital Waukesha — Waukesha Memorial Hospital

Xwm Qhia

Customer Service: 1-800-482-8010 (hu dawb)
TTY/ TDD Services: 1-877-733-6456
Sijhawm: Hnub ib txog hnub plaub 7:30 sawv ntxov txog 5:00 tsaus ntuj
Hnub tsib 8:00 sawv ntxov txog 4:30 tsaus ntuj
Nurseline: 1-800-257-5861 (hu dawb)
Web Site: www.childrenschp.com

Thov hu rau peb lub Customer Service Department hauv 1-800-482-8010 (hu dawb) nrhiav seb tus kws khomob, lub tsev tshuaj mob, thiab lub tsev kho mob twg uas koom rau Children's Community Health Plan.

Tus Wisconsin Medicaid thiab BadgerCare HMO Enrollment Specialist yuav pab koj nrhiav cov kws khomob uas koom rau hauv Children's Community Health Plan. Thov hu rau tus Wisconsin Medicaid thiab BadgerCare HMO Enrollment Specialist hauv 1-800-291-2002 (hu dawb) yog koj muaj lus nug.

Cov chaw muag tshuaj (khw muag tshuaj) twg yuav muab tshuaj rau kuv?

Koj mus nqa tau tshuaj nyob hauv ntau lub khw muag tshuaj thoob plaws cheebtsam uas Children's Community Health Plan muaj kev pabcuam, xwsl Aurora, Covenant, Kmart, Osco, Serve U, Target, Walgreens thiab Wal-Mart. Yog koj xav paub seb Children's Community Health Plan puas kam them ib yam twg, nug koj tus kwstshuaj lossis hu rau Customer Service hauv 1-800-482-8010 (hu dawb). Nco ntsoov muab koj daim ntawv Forward lossis lwm yam ntawv povhwm mob nkeeg uas koj muaj qhia rau lub chaw muag tshuaj.

Muaj kev pab tshwjxeeb dabtsi rau kuv?

- Kho hniav, tshuaj qhovmuag thiab kho puas siab puas ntsws quav yeeb quav tshuaj.
- Koj yuav tau txais daim xovxwm tsis tseg los ntawm Children's Community Health Plan uas nyob rau hauv muaj tswyim thiab xwm zoo txog kev noj qab haus huv nrog rau **Parenting Works**, uas yog ib tsab xovxwm los ntawm Children's Hospital of Wisconsin.
- Rau cov tswvcuab uas nyob hauv tuamnroog Milwaukee, muaj kev pab thauj mus los dawb thaum mus ntsib kws khomob uas tsis yog mob ti tes ti taw, tsis hais mus nqa tshuaj thiab mus tshuaj ntshav tshuaj zis. Cov tswvcuab nyob rau lwm lub tuamnroog yuav tau hu rau lawv tus neeg ua haujlwm tom Department of Health and Human Services yog xav tau kev pab.
- Nurseline – Cov tu neeg mob yuav pab koj thiab koj tsevneeg nhriav kev kho mob yog tias koj mus cuag tsis tau koj tug Primary Care Provider tomqab lawb haujlwm lawm.
- Muaj kev kawm dawb los ntawm Children's Hospital and Health System, uas tsim los pab cov niamtxiv thiab cov saib xyuas menuam kom txawj txhawb tau menuam kev noj qab haus huv. Cov zaj kawm muaj: menuam kev loj hlob, txawj tswj tej kev mob nkeeg uas yuav mob ntev, qhuab ntuas thiab ntaus menuam txawvtxav li cas, kev noj zaubmov, thiab lwmyam.
- Dho dawb lub rooj tsheb menuam thiab tshuaj dawb lub rooj kom khov kho.
- Muaj hoob kawm *Catch Your Breath – Asthma Survival Skills* dawb.
- *The ClearPath Program* kuj muaj kev kawm rau cov niamtxiv txog kev tu hniav, thiab lav lus tias tsevneeg yuav ntsib tau tus kws kho hniav uas tsis pub lawv tos ntev tshaj li ntawm 6 lub limtiam.

Muaj cov cai teev npe twg uas kuv yuav tsum tau coj?

Peb xav kom koj xaiv ib tug Primary Care Provider (PCP) rau koj thiab txhua tus neeg hauv koj tsevneeg thaum koj los teev npe nkag rau hauv Children's Community Health Plan. Txhua tus neeg hauv tsevneeg nyias muaj nyias tus kws khomob los tau. Yog koj xav tau kev pab xaiv tus PCP, koj hu tau rau Customer Service hauv 1-800-482-8010 (hu dawb). Koj xav hloov cov kws khomob lossis cov tsev tshuaj mob thaum twg los tau yog hu xovtooj rau Customer Service hauv 1-800-482-8010 (hu dawb).

Cov pojniam mus ntsib tus Children's Community Health Plan OB/GYN twg los tau uas tsis tas yuav muaj ntawv tso cai.

Koj tug PCP yog tus yuav los leg tes dejnum txog koj kev noj qab haus huv tagnrho. Children's Community Health Plan yuav them cov nqi kho mob uas koj tau txais los ntawm cov kws khomob uas koomtes nrog Children's Health Plan. Thov mus saib peb phau ntawv ua muaj tagnrho peb cov chaw pab, lossis mus saib peb lub web site hauv www.childrenschp.com. Yog koj muaj lus nug seb ib tug kws khomob twg puas koom nrog peb, thov hu rau Customer Service hauv 1-800-482-8010 (hu dawb).

Children's Community Health Plan pab kho hniav. Koj xav mus ntsib ib tug kws kho hniav twg los tau uas koom nrog peb tsis tas muaj ntawv tso cai. Thov mus saib peb phau ntawv ua muaj tagnrho peb cov chaw pab, lossis mus saib peb lub web site hauv www.childrenschp.com. Yog koj muaj lus nug seb ib tug kws kho hniav twg puas koom nrog peb, thov hu rau Customer Service hauv 1-8-00-482-8010 (hu dawb).

Cov nqi zuaj cev yog Medicaid them raws li siv (Medicaid fee-for-services), tsis yog Children's Community Health Plan ua tus them. Koj mus zuaj cev ntawm tus kws zuaj cev twg los tau tsuav nws kam txais Medicaid xwb.

Compcare Health Plan

Kuv yuav mus nrhiav kev pab qhovtwg?

Tuamnroog uas Muaj Cov Primary Care Providers (PCPs)	Nroog uas Muaj Cov Primary Care Providers (PCPs)	Tsev Kho Mob hauv Tuamnroog
Ashland	Ashland	Ashland — Memorial Medical Center
Barron	Chetek Cumberland	Rice Lake Turtle Lake Cumberland — Cumberland Memorial Hospital Rice Lake — Lakeview Medical Center
Bayfield	Bayfield	
Buffalo		
Burnett	Grantsburg Siren	Webster Grantsburg — Burnett Medical Center
Chippewa	Cadott Chippewa Falls	Cornell Chippewa Falls — St. Joseph's Hospital Stanley — Our Lady of Victory Hospital
Clark	Thorp	
Crawford	Prairie du Chien Soldiers Grove	Soldiers Grove — Prairie du Chien Memorial Hospital
Douglas	Superior	Superior — St. Mary's Hospital
Dunn	Menomonie	Menomonie — Myrtle Werth Hospital
Eau Claire	Augusta Eau Claire	Eau Claire — Sacred Heart Hospital
Grant	Boscobel Muscoda	Boscobel — Boscobel Area Health Care
Jackson	Black River Falls	Black River Falls — Black River Memorial Hosp.
Juneau	Elroy Mauston Necedah	New Lisbon Wonewoc Mauston — Hess Memorial Hospital
LaCrosse	LaCrosse Onalaska	LaCrosse — Lutheran Hospital
Monroe	Cashton Norwalk	Sparta Tomah Tomah — Tomah Memorial Hospital
Pepin		
Pierce	Elmwood Prescott	River Falls Area Hospital
Polk		
Richland		
Rusk	Ladysmith	Ladysmith — Rusk County Memorial Hospital
Sauk		
Sawyer	Hayward Radisson	Stone Lake Hayward — Hayward Memorial Hospital
St. Croix	Baldwin Glenwood City	Baldwin — Baldwin Community Hospital New Richmond — Holy Family Hospital
Trempealeau	Blair Independence	Osseo Whitehall Whitehall — Tri-County Memorial Hospital Osseo — Osseo Area Medical Center
Vernon	Hillsboro LaFarge Viola	Viroqua Westby Hillsboro — St. Joseph's Memorial Hospital Viroqua — Vernon Memorial Hospital
Washburn	Minong Shell Lake	Spooner Shell Lake — Indianhead Medical Center Spooner — Spooner Health System Hospital

Cov Cheebtsam es Muaj Primary Care Providers (PCPs)	Cov Zos es Muaj Primary Care Providers (PCPs)	Cov Tsev Khomob Loj Nyob Tej Cheebtsam (Hospitals in County)	
Cov Muab Kev Pabcuam Nraum Cheebtsam			
Iowa	Lansing McGregor	Monona	
Minnesota	Cottage Grove Duluth Hastings	Hermantown LaCrescent Winona	Duluth — Miller Dwan Medical Center Duluth — St. Luke's Hospital Duluth — St. Mary's Medical Center Hastings — Regina Medical Centers Winona — Community Memorial Hospital

Xwm Qhia

Hu rau 1-888-203-7711 (hu dawb) lossis 1-715-552-4310 thiab nug txog tus Member Services Representative. Muaj kev pab txhais lus thiab.

Compcare muaj ntaw lub tsev tshuaj mob thiab ntaw tus kws khomob nyob rau hauv koj cheebtsam pab koj thiab koj tsevneeg kom noj qab haus huv. Yog koj xav paub seb koj tug kws khomob puas koom nrog peb, lossis xav tau kev pab xaiv ib tug kws khomob rau koj thov nug mus rau peb tug Member Services Representative hauv cov xovtooj saum no.

Tus Wisconsin Medciaid thiab BadgerCare HMO Enrollment Specialist yuav pab koj nrhiav ib tug kws khomob nyob hauv koj lub HMO. Thov hu rau 1-800-291-2002 (hu dawb) yog koj muaj lus nug.

Cov chaw muag tshuaj (khw muag tshuaj) twg yuav muab tshuaj rau kuv?

Cov chaw muag tshuaj feem ntaw yeej kam muab tshuaj rau Compcare cov tswvcuab. Hu rau peb cov Member Services Representatives hauv 1-888-203-7771 (hu dawb) lossis 1-715-552-4310 seb Compcare puas kam them nqi tshuaj rau lub chaw muag tshuaj uas koj ibtxwm mus.

Muaj kev pab tshwjxeeb dabtsi rau kuv?

Peb cov kws khomob thiab tu neeg mob coob tus muaj kev qhia tshwjxeeb txog kev noj qab haus huv, tsis hais kev qhia noj zaubmov thiab tswj yus lub cev. Koj lub tsev tshuaj mob lossis tug kws khomob tejzaum thaum ib leeg ntsib ib leeg kuj pab tawm tswvyim txog tej yam uas koj thiab koj tsevneeg xav paub, xws li yuav txiav luamyeeb li cas. Cov tu neeg mob yeej khoom teb koj tej lus nug txog kev noj qab haus huv tomqab lawb haujlwm thiab hnub so yog hu xovtooj rau peb tug 24-teev Nurse Advice Line. Yog koj xav paub ntxiv hu rau cov Compcare Member Services Representatives.

Muaj cov cai teev npe twg uas kuv yuav tsum tau coj?

Koj yuav tau xaiv ib lub tsev tshuaj mob ua thawj thaum koj teev npe rau hauv peb. Koj lub tsev tshuaj mob kuj muaj kws khomob lossis lwm tus neeg khomob tshwjxeeb rau sab kho menuam (Pediatrics), kho tsevneeg (Family Practice), kho nruab nrog (Internal Medicine), lossis OB/GYN, thiab cov tu neeg mob uas tau kawm ntaw los thiab. Peb cov Member Services Representatives pab tau koj xaiv lossis hloov koj lub thawj tsev tshuaj mob. Koj hu tau rau lawv hauv 1-888-203-7771 (hu dawb) lossis 1-715-552-4310.

Yog koj tug kws khomob txiavtxim tias koj yuav tau mus ntsib ib tug kws khomob tshwjxeeb uas tsis koom rau hauv koj lub thawj tsev tshuaj mob, nws mam ua ntawv tso cai xa koj mus ntsib peb ib tug kws khomob tshwjxeeb. Tejzaum koj yuav tsum tau daim ntawv tso cai koj mam mus ntsib tau nws. Koj yuav tsum tau lus tso cai uantej los ntawm tus Compcare Medical Director thiaj yuav tau kev pab them nqi rau cov kev khomob uas koj tau txais los ntawm cov kws khomob tsis koom nrog Compcare. Thov hu rau peb cov Member Service Representatives seb koj puas yuav tsum tau mus muab daim ntawv tso cai no. Koj hu tau rau lawv hauv 1-888-203-7771 (hu dawb) lossis 1-715-552-4310.

Cov nqi kho hniav thiab zuaj cev yog Medicaid them raws li siv (Medicaid fee-for-services), tsis yog Compcare ua tus them. Koj mus kho hniav lossis zuaj cev ntawm tus kws kho hniav lossis zuaj cev twg los tau tsuav lawv kam txais daim ntawv Medicaid Forward xwb.



Dean Health Plan

Kuv yuav mus nrhiav kev pab qhovtwg?

Tuamnroog uas Muaj Cov Primary Care Providers (PCPs)	Nroog uas Muaj Cov Primary Care Providers (PCPs)	Tsev Kho Mob hauv Tuamnroog
Dane	Belleville Cambridge Cottage Grove Deerfield Madison Oregon Stoughton Sun Prairie Verona Waunakee	Madison — St. Mary's Hospital and Medical Center Stoughton — Stoughton Hospital
Jefferson	Fort Atkinson Jefferson Lake Mills Waterloo	Fort Atkinson — Fort Atkinson Healthcare, Inc. Watertown — Watertown Memorial Hospital
Rock	Beloit Clinton Edgerton Evansville Janesville Milton	Beloit — Beloit Memorial Hospital Edgerton — Memorial Community Hospital
Sauk	Baraboo Reedsburg Spring Green	Baraboo — St. Clare Hospital and Health Services Prairie du Sac — Sauk Prairie Memorial Hospital Reedsburg — Reedsburg Area Medical Center
Cov Muab Kev Pabcuam Nraum Cheebtsam		
Columbia	Cambria Columbus Pardeeville Portage Poynette Randolph Rio Wisconsin Dells	Columbus — Columbus Community Hospital Portage — Divine Savior Hospital
Dodge	Beaver Dam Waupun Watertown Juneau Horicon Mayville Fox Lake Brownsville	Beaver Dam — Beaver Dam Community Hospital Waupun — Waupun Memorial Hospital
Green	Albany Monroe New Glarus	Monroe — The Monroe Clinic Hospital
Iowa	Barneveld Dodgeville Highland Mineral Point	Dodgeville — Upland Hills Health
Walworth	Darien Delavan East Troy Elkhorn Lake Geneva Walworth Whitewater	Elkhorn — Aurora Lakeland Medical Center

Xwm Qhia

Customer Services thiab	1-800-279-1301 (hu dawb)
Kev Pab Txhais Lus:	1-608-828-1301
TDD Services:	1-608-827-4086

Sij Hawm: Hnub ib-Hnub plaub 7:30 teev sawv ntxov txog 5:00 teev tsaus ntuj.
Hnub tsib 8:00 teev sawv ntxov txog 4:30 teev tsaus ntuj

Thov hu rau peb lub Customer Service Department hauv 1-800-279-1301 (hu dawb) lossis 1-608-828-1301 seb koj tug kws khomob puas yog ib tug kws khomob hauv Dean Health Plan.

Tus Wisconsin Medicaid thiab BadgerCare HMO Enrollment Specialist yuav pab koy nrhiav seb cov kws khomob twg yog cov uas nyob hauv koy lub HMO. Thov hu rau tus Wisconsin Medicaid thiab BadgerCare HMO Enrollment Specialist hauv 1-800-291-2002 (hu dawb) yog tias koy muaj lus nug.

Cov chaw muag tshuaj (khw muag tshuaj) twg yuav muab tshuaj rau kuv?

Koj mus nqa tau tshuaj tom ntawm cov chaw muag tshuaj hauv cheebtsam Dean Health Plan muaj kev pabcuam. Yog xav paub seb Dean Health Plan puas pab them nqi tshuaj, nug koy tug kwstshuaj lossis hu rau Customer Service hauv 1-800-279-1301 (hu dawb) lossis 1-608-828-1301.

Muaj kev pab tshwjxeeb dabtsi rau kuv?

- Muaj kev kawm txog kev noj qab haus huv los ntawm peb tsab xovxwm rau cov tswvcuab.
- Dean on Call — cov tu neeg mob khoom los teb koy tej lus nug txog kev noj qab haus huv txhua txhua 24 teev, xya hnub rau ib limtiam.

Muaj cov cai teev npe twg uas kuv yuav tsum tau coj?

Koj yuav tsum tau xaiv ib tug kws khomob lossis ib lub tsev tshuaj mob ua thawj. Koj xav xaiv tus kws khomob lossis tsev tshuaj mob txawv rau txhua tus neeg hauv tsevneeg uas nyob hauv Dean Health Plan. Koj ua tau qhov no yog hu xovtooj rau Customer Service hauv 1-800-279-1301 (hu dawb) lossis 1-608-828-1301. Yog koy xav tau kev pab xaiv thawj tus kws khomob lossis tsev tshuaj mob, koy hu tau rau Customer Service. Thov hu rau koy thawj tus kws khomob lossis Customer Service uantej koy mus ntsib lwm tus kws khomob. Koj tug kws khomob yuav tsum muab ib daim ntawv tso cai rau tus kws khomob tod. Tus kws khomob tod yuav tsum tau ib daim ntawv luam ntawm daim ntawv tso cai thiaj li ntsib tau koy.

Kev pabcuam zuaj cev thiab kho hniav yog Medicaid them raws li siv (Medicaid fee-for-services), tsis muaj nyob hauv Dean Health Plan. Koj mus kho hniav lossis zuaj cev ntawm tus kws kho hniav lossis zuaj cev twg los tau tsuav lawv kam txais daim ntawv Medicaid Forward xwb.



Kuv yuav mus nrhiav kev pab qhovtwg?

Tuamnroog uas Muaj Cov Primary Care Providers (PCPs)	Nroog uas Muaj Cov Primary Care Providers (PCPs)	Tsev Kho Mob Hauv Tuamnroog
Ashland	Ashland	Ashland — Memorial Medical Center
Barron	Barron Prairie Farm Cameron Rice Lake Chetek Turtle Lake Cumberland	Barron — Barron Medical Center Cumberland — Cumberland Memorial Hospital Rice Lake — Lakeview Medical Center
Bayfield	Bayfield	
Buffalo	Mondovi	
Burnett	Grantsburg Webster Siren	Grantsburg — Burnett Medical Center
Chippewa	Bloomer Cornell Cadott Stanley Chippewa Falls	Bloomer — Memorial Medical Center Chippewa Falls — St. Joseph's Hospital Stanley — Victory Memorial Medical Center
Clark	Greenwood Owen Loyal Thorp Neillsville	Neillsville — Neillsville Memorial Hospital
Douglas	Superior	Superior — St. Mary's Hospital
Dunn	Colfax Menomonie	Menomonie — Myrtle Werth Hospital
Eau Claire	Augusta Eau Claire Fairchild	Eau Claire — Luther Hospital Eau Claire — Sacred Heart Hospital
Jackson	Black River Falls	Black River Falls — Black River Memorial
Lincoln		
Pierce	Ellsworth Prescott	River Falls — River Falls Hospital
Polk		
Price	Prentice	
Rusk	Ladysmith	Ladysmith — Rusk County Memorial Hospital
Sawyer	Hayward Stone Lake Radisson	Hayward — Hayward Area Memorial Hospital
St. Croix	Baldwin Glenwood City	Baldwin — Baldwin Community Hospital New Richmond — Holy Family Hospital
Taylor	Gilman Rib Lake Medford	Medford — Memorial Health Center
Trempealeau	Osseo	Osseo — Osseo Area Medical Center
Washburn	Minong Spooner Shell Lake	Shell Lake — Indianhead Medical Center Spooner — Spooner Health System Hospital
Cov Muab Kev Pabcuam Nraum Cheebtsam		
Minnesota	Cottage Grove Hastings Duluth Hermantown	Duluth — Miller Dwan Medical Center Duluth — St. Luke's Hospital Duluth — St. Mary's Medical Center Hastings — Regina Medical Center

Xwm Qhia

Hu rau 1-888-203-7770 (hu dawb) lossis 1-715-552-4300 thiab nug txog ib tug Member Service Representative. Muaj kev pab txhais lus thiab.

Group Health muaj ntau lub tsev tshuaj mob thiab ntau tus kws khomob nyob rau hauv koj cheebtsam pab koj thiab koj tsevneeg kom noj qab haus huv. Thov hu rau peb tug Member Services Representative hauv 1-888-203-7770 (hu dawb) lossis 1-715-552-4300 seb koj tug kws khomob tam sim no puas yog ib tug uas koom rau hauv peb, lossis yog xav tau kev pab xaiv ib tug kws khomob.

Tus Wisconsin Medicaid thiab BadgerCare HMO Enrollment Specialist kuj pab tau koj nrhiav seb tus kws khomob twg yog tus uas koom rau hauv peb. Thov hu rau tus Wisconsin Medicaid HMO thiab BadgerCare HMO Enrollment Specialist hauv 1-800-291-2002 (hu dawb) yog tias koj muaj lus nug.

Cov chaw muag tshuaj (khw muag tshuaj) twg yuav muab tshuaj rau kuv?

Cov chaw nuag tshuaj feem ntau yeej kam muab tshuaj rau Group Health cov tswwcuab. Hu peb cov Member Services Representatives hauv 1-888-203-7770 (hu dawb) lossis 1-715-552-4300 seb Group Health puas them nqi tshuaj rau lub chaw muag tshuaj uas koj ibtxwm mus.

Muaj kev pab tshwjxeeb dabtsi rau kuv?

Peb cov kws khomob thiab tu neeg mob coob tus muaj kev qhia tshwjxeeb txog kev noj qab haus huv, tsis hais kev qhia noj zaubmov thiab tswj yus lub cev. Koj lub tsev tshuaj mob lossis tug kws khomob tejzaum thaum ib leeg ntsib ib leeg kuj pab tawm tswyim txog tej yam uas koj thiab koj tsevneeg xav paub, xws li yuav txiav luamyeeb li cas. Cov tu neeg mob yeej khoom los teb koj tej lus nug txog kev noj qab haus huv tomqab lawb haujlwm thiab hnub so yog hu xovtooj rau peb tug 24-teev Nurse Advice Line. Yog koj xav paub ntxiv hu rau cov Group Health Member Services Representatives.

Muaj cov cai teev npe twg uas kuv yuav tsum tau coj?

Koj yuav tau xaiv ib lub tsev tshuaj mob ua thawj thaum koj teev npe rau hauv peb. Koj lub tsev tshuaj mob kuj muaj kws khomob lossis lwm tus neeg khomob tshwjxeeb rau sab kho menuam (Pediatrics), kho tsevneeg (Family Practice), kho nruab nrog (Internal Medicine), lossis OB/GYN, thiab cov tu neeg mob uas tau kawm ntau thiab. Peb cov Member Services Representatives pab tau koj xaiv lossis hloov koj lub thawj tsev tshuaj mob. Koj hu tau rau lawv hauv 1-888-203-7770 (hu dawb) lossis 1-715-552-4300.

Yog koj tug kws khomob txiavtxim tias koj yuav tau mus ntsib ib tug kws khomob tshwjxeeb uas tsis koom rau hauv koj lub thawj tsev tshuaj mob, nws mam ua ntawv tso cai xa koj mus ntsib peb ib tug kws khomob tshwjxeeb. Tejzaum koj yuav tsum tau daim ntawv tso cai koj mam mus ntsib tau. Koj yuav tsum tau lus tso cai uantej los ntawm tus Group Health Cooperative of Eau Claire Medical Director thiaj yuav tau kev pab them nqi rau cov kev khomob uas koj tau txais los ntawm cov kws khomob tsis koom nrog Group Health Cooperative of Eau Claire. Thov hu rau peb cov Member Service Representatives seb koj puas yuav tsum tau daim ntawv tso cai no. Koj hu tau rau lawv hauv 1-888-203-7771 (hu dawb) lossis 1-715-552-4310.

Yog tias koj siv kev pabcuam zuaj cev, Group Health Cooperative of Eau Claire muaj cov kev pabcuam no. Koj yuav tsum siv ib tug kws zuaj cev uas koom rau hauv peb. Yog xav paub seb koj tug kws zuaj cev tam sim no puas koom nrog peb, lossis yog koj xav tau kev pab xaiv ib tug kws zuaj cev, thov hu rau peb cov Member Services Representatives.

Kev pabcuam kho hniav yog Medicaid them raws li siv (Medicaid fee-for-services), tsis muaj nyob hauv Group Health Cooperative of Eau Claire. Koj mus kho hniav ntawm tus kws kho hniav twg los tau tsuav nws kam txais daim ntawv Medicaid Forward xwb.



Kuv yuav mus nrhiav kev pab qhovtwg?

Tuamnroog uas Muaj Cov Primary Care Providers (PCPs)	Nroog uas Muaj Cov Primary Care Providers (PCPs)	Tsev Kho Mob Hauv Tuamnroog
Dane	Belleville Cottage Grove DeForest Fitchburg Madison Stoughton Verona	Madison — University of Wisconsin Hospital Madison — St. Mary's Hospital Medical Center Madison — Meriter Hospital Stoughton — Stoughton Hospital (Stoughton Hospital tsuas yog pab rau cov tswvcuab uas xaiv UW Health-Stoughton ua lawv lub thawj tsev khomob xwb)

Xwm Qhia

Member Services: 1-608-828-4853

TDD Services: 1-608-828-4815

Tus Wisconsin Medicaid thiab BadgerCare HMO Enrollment Specialist yuav pab koj nrhiav seb koj tug kws khomob puas koom rau hauv peb. Thov hu rau tus Wisconsin Medicaid thiab BadgerCare HMO Enrollment Specialist hauv 1-800-291-2002 (hu dawb) yog tias koj muaj lus nug.

Cov chaw muag tshuaj (khw muag tshuaj) twg yuav muab tshuaj rau kuv?

Koj siv tau cov chaw muag tshuaj hauv GHC cheebsam kev pabcuam, tsis hais Walgreens, ShopKo, Wal-Mart, thiab lub chaw muag tshuaj nyob hauv GHC cov tsev tshuaj mob. Kaj siab lug hu rau GHC Member Services hauv 1-608-828-4853 txog daim ntaww uas teev cov chaw nqa tshuaj cov npe.

Muaj kev pab tshwjxeeb dabtsi rau kuv?

- Pab thauj mus los thaum mus tshuaj mob raws li tau teem tseg.
- Kev kawm dawb txog kev noj qab haus huv, tsis hais kev txiav luamyeeb, kev tswj lub cev, thiab kev npaj yug menuam.
- Community Advocates yuav pab koj yog hu rau 1-608-257-9700.
- Kev leg pab thaum cev nyhav.
- Xovxwm rau cov tswvcuab.
- Tus pab txhais lus.

Muaj cov cai teev npe twg uas kuv yuav tsum tau coj?

Peb xav kom koj xaiv ib tug kws khomob rau koj thiab koj tsevneeg. Txhua tus neeg hauv tsevneeg nyias xav muaj nyias tug kws khomob los tau. Koj xav hloov tus kws khomob lossis tsev tshuaj mob thaum twg los tau yog hu xovtooj rau Member Services.

Kev pabcuam zuaj cev muaj nyob rau tom cov GHC Capitol, East, Hatchery Hill thiab Sauk Trails tsev tshuaj mob.

Kev pabcuam kho hniav tsis muaj nyob hauv GHC. Kev pabcuam kho hniav yog Medicaid them raws li siv (Medicaid fee-for-services). Koj mus kho hniav ntawm tus kws kho hniav twg los tau tsuav nws kam txais daim ntaww Medicaid Forward xwb.

Cov tsev Tshuaj Mob Ua Zwm Rau GroupHealth Cooperative Network

GHC Clinics

- GHC Capitol Clinic, 675 W. Washington Ave, Madison, WI. Telephone: 257-9700.
- GHC DeForest Clinic, 815 South Main Street, DeForest, WI. Telephone: 846-4787.
- GHC East Clinic, 5249 E. Terrace Drive, Madison, WI. Telephone: 222-9777.
- GHC Hatchery Hill Clinic, 3051 Cahill Main, Fitchburg, WI. Telephone: 661-7200.
- GHC Sauk Trails Clinic, 8202 Excelsior Drive, Madison, WI. Telephone: 831-1766.

UW Health Clinics

- Belleville, 21 South Vine Street, Belleville, WI. Telephone: 424-3384.
- Cottage Grove, 500 Westlawn Drive, Cottage Grove, WI. Telephone: 839-3104.
- Northeast, 3209 Dryden Drive, Madison, WI. Telephone: 241-9020.
- Research Park, 621 Science Drive, Madison, WI. Telephone: 265-8400.
- Stoughton, 100 Silverado Drive, Stoughton, WI. Telephone: 877-2660.
- Verona, 100 North Nine Mound Rd, Verona, WI. Telephone: 845-9531.
- Wingra, 701 Dane Street, Madison, WI. Telephone: 263-3111.

Health Tradition Health Plan

Kuv yuav mus nrhiav kev pab qhovtwg?

Tuamnroog uas Muaj Cov Primary Care Providers (PCPs)	Nroog uas Muaj Cov Primary Care Providers (PCPs)	Tsev Kho Mob Hauv Tuamnroog
Buffalo		
Crawford	Prairie du Chien	Prairie du Chien — Prairie du Chien Memorial Hospital
LaCrosse	Holmen LaCrosse Onalaska West Salem	LaCrosse — Franciscan Skemp Healthcare
Monroe	Cashhton Norwalk Sparta Tomah	Sparta — Franciscan Skemp Healthcare Tomah — Tomah Memorial Hospital
Trempealeau	Arcadia	Arcadia — Franciscan Skemp Healthcare
Vernon		
Cov Muab Kev Pabcuam Nraum Cheebtsam		
Iowa	Waukon	Waukon — Veteran's Memorial Hospital Waukon — Franciscan Skemp Healthcare — Clinic Only
Minnesota Houston County	Caledonia Houston LaCrescent	Caledonia — Franciscan Skemp Healthcare — Clinic Only Houston — Franciscan Skemp Healthcare — Clinic Only

Xwm Qhia

Member Advocate 1-800-545-8499 (hu dawb)
 1-608-783-9507

TDD Services: 1-888-459-3020 (hu dawb)

Muaj kev pab txhais lus. Thov hu rau Member Advocate yog xav paub ntxiv.

Tus Wisconsin Medicaid thiab BadgerCare HMO Enrollment Specialist pab tau koj nrhiav seb koj tug kws khomob puas yog ib tug uas koom rau hauv HMO. Thov hu rau tus Wisconsin Medicaid thiab BadgerCare HMO Enrollment Specialist hauv 1-800-291-2002 (hu dawb) yog tias koj muaj lus nug.

Cov chaw muag tshuaj (khw muag tshuaj) twg yuav muab tshuaj rau kuv?

Koj mus nqa tau tshuaj tom ib lub khw muag tshuaj twg los tau uas koom rau hauv SXC Health Solutions, Inc. Yog xav paub seb lub khw muag tshuaj twg koom rau hauv SXC Health Solution, Inc., nug koj lub khw muag tshuaj lossis hu rau tus Member Advocate hauv 1-800-545-8499 (hu dawb) lossis 1-608-783-9507.

Muaj kev pab tshwjxeeb dabtsi rau kuv?

- kev pab neeg phim li thiab hwm tus kheej kev xav tau los ntawm Franciscan Skemp Healthcare, ib seem ntawm Mayo Health System, uas siv cov neeg pab nyob hauv zos.
- Muaj sijhawm pab tshuaj mob uas tsis tas teem sijhawm uantej (mob ceev) nyob rau ntau qhov chaw pab.
- Muaj kev kawm txog kev tu tuskheej thaum cev nyhav thiab txog ntshav qab zib.
- Nug Mayo Clinic (24-teev Nurse Line), 1-877-341-1746 (hu dawb) lossis 1-877-728-3311 (TDD — hu dawb).
- Mayo Clinic Tobacco Quitline, 1-888-642-5566 (hu dawb) lossis 1-866-257-2971 (TDD — hu dawb).

Muaj cov cai teev npe twg uas kuv yuav tsum tau coj?

Health Tradition Health Plan yuav kom koj xaiv ib tug kws kho mob ua thawj (mus saib hauv Family Practice, Center for Women's Health, OB/GYN, Pediatrics, Family Health Clinic, lossis Internal Medicine) thaum koj teev npe los nkag. Yog koj tsis xaiv thawj tus kws khomob, peb yuav xaiv ib tug rau koj. Peb xav txhawb kom koj ntsib tib tug kws khomob txhua zaus. Koj xav xaiv ib tug kws khomob txawv rau txhua tus neeg hauv tsevneeg uas koom rau hauv Health Tradition los tau. Yog koj xav tau kev pab xaiv ib tug kws khomob, koj hu tau rau tus Member Advocate hauv tus xovtooj saum no.

Yog yuav kom ntsib tau cov kws khomob tshwjxeeb uas tsis koom rau hauv Health Tradition, koj yuav tsum tau daim ntawv tso cai los ntawm koj tug kws khomob. Nws yuav pab koj teem sijhawm mus ntsib ib tug Health Tradition kws khomob tshwjxeeb.

Kev pabcuam zuaj cev muaj nyob rau hauv Health Tradition. Koj yuav tsum xaiv ib tug kws zuaj cev uas koom rau hauv Health Tradition. Yog koj xav tau kev pab xaiv ib tug kws zuaj cev, koj hu tau rau tus Member Advocate hauv 1-800-545-8499 (hu daub) lossis 608-783-9507.

Kev pabcuam kho hniav yog Medicaid them raws li siv (Medicaid fee-for-services), tsis muaj nyob hauv Health Tradition. Koj mus kho hniav ntawm tus kws kho hniav twg los tau tsuav nws kam txais daim ntawv Medicaid Forward xwb. Yog xav tau kev pab, thov hu rau Recipient Services hauv 1-800-362-3002 (hu dawb).



Kuv yuav mus nrhiav kev pab qhovtwg?

Tuamnroog uas Muaj Cov Primary Care Providers (PCPs)	Nroog uas Muaj Cov Primary Care Providers (PCPs)	Tsev Kho Mob Hauv Tuamnroog
Brown	DePere Green Bay Luxemburg	Oneida Pulaski Green Bay — Aurora/BayCare Medical Center Green Bay — St. Mary's Hospital Green Bay — St. Vincent's Hospital
Calumet	Chilton	New Holstein Chilton — Calumet Medical Center
Clark	Greenwood Loyal Neillsville	Owen Thorp Neillsville — Memorial Hospital Stanley — Our Lady of Victory Hospital
Dodge	Beaver Dam Brownsville Fox Lake Hustisford	Juneau Mayville Watertown Beaver Dam — Community Memorial Hospital Watertown — Watertown Memorial Hospital Waupun — Waupun Memorial Hospital
Fond du Lac	Brandon Campbellsport Fond du Lac Lomira	Mount Calvary Ripon Waupun Fond du Lac — St. Agnes Hospital Ripon — Ripon Medical Center Waupun — Waupun Memorial Hospital
Green Lake	Berlin Markesan	Montello Princeton Berlin — Berlin Memorial Hospital
Jefferson	Ixonia Johnson Creek Lake Mills	Oconomowoc Watertown Fort Atkinson — Fort Memorial Hospital Watertown — Watertown Memorial Hospital
Kenosha	Kenosha Paddock Lake	Salem Twin Lakes Kenosha — Aurora Medical Center — Kenosha Kenosha — Children's Hospital of Wisconsin Kenosha — United Hospital System — Kenosha Medical Center Kenosha — United Hospital System — St. Catherine's Medical Center
Langlade	Antigo	Elcho Antigo — Antigo Langlade Memorial Hospital
Manitowoc	Kiel Manitowoc	Two Rivers Manitowoc — Holy Family Medical Center Two Rivers — Two Rivers Medical Center
Marathon	Mosinee Stratford	Wausau Wausau — Wausau Hospital
Marquette	Montello Neshkoro	Portage Westfield Berlin — Berlin Memorial Hospital Portage — Divine Savior Hospital
Menominee	Keshena	Shawano Shawano — Shawano Medical Center
Milwaukee	Brown Deer Cudahy Greendale Greenfield Hales Corners Milwaukee Oak Creek	St. Francis Shorewood S. Milwaukee Wauwatosa West Allis Whitefish Bay Cudahy — St. Luke's South Shore Milwaukee — Aurora Sinai Medical Center Milwaukee — Children's Hospital of Wisconsin Milwaukee — Columbia Hospital Milwaukee — St. Francis Hospital Milwaukee — St. Joseph's Outpatient Center Milwaukee — St. Joseph's Regional Medical Center Milwaukee — St. Mary's Hospital Milwaukee — St. Mary's Sacred Heart Rehabilitation Institute Milwaukee — St. Michael Hospital Milwaukee — Wisconsin Heart Hospital West Allis — West Allis Memorial Hospital
Oconto	Abrams Lakewood Lena	Oconto Oconto Falls Oconto Falls — Community Memorial Hospital
Outagamie	Appleton Hortonville Kaukauna	Little Chute New London Seymour Appleton — St. Elizabeth Hospital New London — New London Family Medical Center
Ozaukee	Belgium Cedarburg Grafton	Mequon Port Washington Thiensville Mequon — Columbia/St. Mary's Ozaukee
Racine	Burlington Racine	Union Grove Waterford Burlington — Memorial Hospital of Burlington Racine — All Saints Medical Center — St. Luke's Campus Racine — All Saints Medical Center — St. Mary's Campus
Rock	Beloit	Beloit — Beloit Memorial Hospital
Shawano	Birnamwood Keshena	Shawano Wittenburg Shawano — Shawano Medical Center

Tuanmnroog uas Muaj Cov Primary Care Providers (PCPs)	Nroog uas Muaj Cov Primary Care Providers (PCPs)	Tsev Kho Mob Hauv Tuamnroog	
Sheboygan	Elkhart Lake Oostburg	Plymouth Sheboygan	Plymouth — Valley View Medical Center Sheboygan — St. Nicholas Hospital Sheboygan — Sheboygan Memorial Medical Center
Taylor	Gilman Medford	Rib Lake	Medford — Memorial Health Center
Walworth	Darien Delavan East Troy Elkhorn	Lake Geneva Walworth Whitewater	Elkhorn — Aurora Lakeland Medical Center
Washington	Germantown Hartford Jackson	Slinger West Bend	Hartford — Aurora Medical Center West Bend — St. Joseph's Community Hospital
Waukesha	Brookfield Delafield Hartland Menomonee Falls Mukwonago Muskego	New Berlin Oconomowoc Pewaukee Waukesha	Brookfield — Elmbrook Memorial Hospital Oconomowoc — Oconomowoc Memorial Hospital
Waupaca	Clintonville Manawa Marion	Waupaca Weyauwega	Waupaca — Riverside Medical Center
Waushara	Plainfield Redgranite	Wautoma Wild Rose	Wild Rose — Wild Rose Community Memorial Hospital
Winnebago	Hilbert Menasha Neenah	Omro Oshkosh Winneconne	Neenah — Children's Hospital of Wisconsin Oshkosh — Mercy Medical Center
Wood	Marshfield Nekoosa	Wisconsin Rapids	Wisconsin Rapids — Riverview Hospital

Xwm Qhia

Member Services: 1-888-713-6180 (hu dawb) los sis 1-414-345-4646

TDD Services: 1-800-446-6136 (hu dawb) los sis 1-414-345-4621

Yog xav paub seb cov kws khomob thiab tsev tshuaj mob twg koom rau hauv Managed Health Services, hu rau peb ntawm Member Services cov xovtooj saum no.

Tus Wisconsin Medicaid thiab BadgerCare HMO Enrollment Specialist pab tau koj nrhiav seb koj tug kws khomob puas yog ib tug uas zwm rau hauv cov kev koomtes khomob rau koj. Thov hu rau tus Wisconsin Medicaid thiab BadgerCare HMO Enrollment Specialist hauv 1-800-291-2002 (hu dawb) yog tias koj muaj lus nug.

Cov chaw muag tshuaj (khw muag tshuaj) twg yuav muab tshuaj rau kuv?

Koj mus nqa tau tshuaj tom ntawm qhov chaw muag tshuaj hauv koj lub tuamnroog. Yog xav paub seb Managed Health Services puas them cov nqi tshuaj rau lub chaw muag tshuaj uas koj ibtxwm mus, hu rau peb lub Member Services Department hauv 1-888-713-6180 (hu dawb) lossis 1-414-345-4646.

Muaj kev pab tshwjxeeb dab tsii rau kuv?

- Txhua lub caij ntawm lub xyoos koj yuav tau txais ib tsab xovxwm rau cov tswvcuab. Nyob rau hauv muaj tswyim zoo txog koj kev noj qab haus huv thiab xwm txog MHS.
- MHS muaj ib tug xovtooj tomqab lawb haujlwm hu ua NurseWise. Tus xovtooj yog cov tu neeg mob ua cov teb thiab lawm yuav pab koj kev xav tau thaum koj hu tsis tau rau koj tug PCP.
- MHS muaj cov neeg ua haujlwm uas hais tau lus Aaskiv, lus Spanish, thiab lus Hmoob. Peb tseem muaj neeg txhais lus rau lwm hom lus thiab, tsis hais American Sign Language. Peb muaj ntaub ntawv ua cov tsiaj ntawv loj loj thiab ua pob (Braille).
- MHS muaj kev pab tshwjxeeb xws li txiav luamyeeb, ntshav qab zib, hawb pob, thiab Start Smart for Your Baby.
- MHS muaj qhov Connections kev pabcuam uas yuav coj koj mus cuag tau tej kev pabcuam zoo txog kev noj qab haus huv thiab lwm yam kev pabcuam rau tsevneeg:
 - ✓ Cov ua haujlwm rau Connections yuav nrog koj tham hauv xovtooj, xa xwm, thiab tuaj xyuas koj tom tsev yog koj xav kom lawv tuaj.
 - ✓ Connections yuav pab coj koj mus cuag tau kev pabcuam rau tsevneeg, yog tias koj xav tau zaub mov noj, tsev nyob, khaub ncaws hnav, pab them nqi hluav taws xob, lossis lwm yam.

Muaj cov cai teev npe twg uas kuv yuav tsum tau coj?

Peb xav kom koj xaiv ib tug kws khomob thaum uas koj koom rau hauv peb. Koj xaiv tau tus khws khomob yog hu xovtooj rau peb lub Member Services Department ntawm 1-888-713-6180 (hu dawb) lossis 1-414-345-4646. Koj xav hloov koj tug kws khomob los tau yog hu rau tib tug xovtooj no.

Cov tshuaj uas tsuas yog muaj ntawv los ntawm kwstshuaj thiaj yuav tau tej zaum yuav tsum tau ntawv uantej tso. Yog tias koj lossis koj tug kws khomob xav tau ib daim ntawv teev cov npe, thov hu rau MHS tom Member Services.

Cov pojniam yuav xaiv ib tug OB/GYN nrog thawj tus kws khomob los tau, tsis tas muaj ntawv tso cai thiaj mus ntsib tau tus OB/GYN.

Yog xav paub seb kev pab kho hniav los hauv Managed Health Services uas muaj nyob hauv koj lub tuamnroog, thov hu rau peb lub Member Services Department.

Kev pabcuam zuaj cev yog Medicaid them raws li siv (Medicaid fee-for-services), tsis muaj nyob hauv Managed Health Services. Koj mus ntsib tus kws zuaj cev twg los tau tsuav nws kam txais daim ntawv Medicaid Forward xwb.

Ntaub ntawv tso cai mus ntsib cov kws khomob tshwjxeeb yog mus thov tom koj tug PCP.



Kuv yuav mus nrhiav kev pab qhovtwg?

Tuanmroog uas Muaj Cov Primary Care Providers (PCPs)	Nroog uas Muaj Cov Primary Care Providers (PCPs)	Tsev Kho Mob Hauv Tuamnroog
Green	Brodhead	
Rock	Beloit Edgerton Evansville Janesville Milton	Janesville — Mercy Hospital
Walworth	Delavan Lake Geneva Sharon Whitewater	Elkhorn — Lakeland Medical Center, only when Mercy Health Systems physicians provide services.

Xwm Qhia

Member Service:	1-800-895-2421 (hu dawb)
TDD Services:	1-800-947-3529 (hu dawb)
HMO Advocate:	1-800-752-3431 (hu dawb)
24-Teev MVP Tus Xov Tooj:	1-888-756-6060 (hu dawb)

Tus Wisconsin Medicaid thiab BadgerCare HMO Enrollment Specialist yuav pab koj nrhiav ib tug kws khomob uas koom rau hauv lub HMO. Thov hu rau tus Wisconsin Medicaid thiab BadgerCare HMO Enrollment Specialist hauv 1-800-291-2002 (hu dawb) yog tias koj muaj lus nug.

Kev txhais ntawv lossis txhais lus muaj rau cov tswvcuab uas xav tau. Thov hu rau cov Member Services Representatives hauv 1-800-895-2421 (hu dawb).

Cov chaw muag tshuaj (khw muag tshuaj) twg yuav muab tshuaj rau kuv?

Koj mus nqa tau tshuaj tom ntawv cov chaw muag tshuaj thoobplaws cov cheebtsam uas MercyCare muaj kev pabcuam. Yog xav paub seb MercyCare puas yuav them nqi tshuaj tom koj lub chaw muag tshuaj, nug koj tug kwstshuaj lossis hu rau Customer Service hauv 1-800-895-2421 (hu dawb).

Muaj kev pab tshwjxeeb dabtsi rau kuv?

- 24-Teev Access Line — Muaj los teb koj tej lus nug 24 teev rau ib hnub twg, xya hnub rau ib limtiam.
- Muaj kev kawm txog kev noj qab haus hauv.
- Muaj kev tawm tswvyim txog ntshav qab zib thiab hawb pob.
- Kev tu tushkeej thaum cev nyhav.
- Pab thauj mus los dawb thaum mus tshuaj mob li tau teem tseg.
- Xovxwm rau cov tswvcuab.

Muaj cov cai teev npe twg uas kuv yuav tsum tau coj?

Ua ib tug tswvcuab rau hauv MercyCare, koj yuav tsum tau xaiv ib tug kws khomob ua thawj thaum uas koj xav tau kev pabcuam txog kev noj qab haus huv. Yog koj xav tau kev pab xaiv ib tug kws khomob, hu rau peb lub Customer Service Department hauv 1-800-895-2421 (hu dawb). Koj yuav hloov koj tug kws khomob thaum twg los tau yog hu rau Customer Service hauv 1-800-895-2421 (hu dawb). Koj yuav tsum tau daim ntawv tso cai los ntawm koj tug kws khomob thiaj li yuav tau txais kev khomob tshwjxeeb sab nraum MercyCare kev koomtes. Yog tias koj tug kws khomob txiatxim tias koj yuav tsum tau mus ntsib ib tug kws khomob tshwjxeeb, nws mam uas daim ntawv tso cai.

Kev pabcuam zuaj cev thiab kho hniav yog Medicaid them raws li siv (Medicaid fee-for-services), tsis muaj nyob hauv MercyCare. Koj mus zuaj cev thiab kho hniav ntawm tus kws kho hniav lossis zuaj cev twg los tau tsuav lawv kam txais daim ntawv Medicaid Forward xwb.

NETWORK HEALTH PLAN

Kuv yuav mus nrhiav kev pab qhovtwg?

Tuamroog uas Muaj Cov Primary Care Providers (PCPs)	Nroog uas Muaj Cov Primary Care Providers (PCPs)		Tsev Kho Mob Hauv Tuamroog
Brown	DePere Green Bay Luxemburg	Oneida Pulaski	Green Bay — Aurora/BayCare Medical Center Green Bay — St. Mary's Hospital Green Bay — St. Vincent's Hospital
Calumet	Chilton	New Holstein	Chilton — Calumet Medical Center
Clark	Greenwood Loyal Neillsville	Owen Thorp	Neillsville — Memorial Hospital Stanley — Our Lady of Victory Hospital
Dodge	Beaver Dam Brownsville Fox Lake Hustisford	Juneau Mayville Watertown	Beaver Dam — Community Memorial Hospital Watertown — Watertown Memorial Hospital Waupun — Waupun Memorial Hospital
Fond du Lac	Brandon Campbellsport Fond du Lac Lomira	Mount Calvary Ripon Waupun	Fond du Lac — St. Agnes Hospital Ripon — Ripon Medical Center Waupun — Waupun Memorial Hospital
Green Lake	Berlin Markesan	Montello Princeton	Berlin — Berlin Memorial Hospital
Jefferson	Ixonia Johnson Creek Lake Mills	Oconomowoc Watertown	Fort Atkinson — Fort Memorial Hospital Watertown — Watertown Memorial Hospital
Kenosha	Kenosha Paddock Lake	Salem Twin Lakes	Kenosha — Aurora Medical Center — Kenosha Kenosha — Children's Hospital of Wisconsin Kenosha — United Hospital System — Kenosha Medical Center Kenosha — United Hospital System — St. Catherine's Medical Center
Langlade	Antigo Elcho		Antigo — Antigo Langlade Memorial Hospital
Manitowoc	Kiel Manitowoc	Two Rivers	Manitowoc — Holy Family Medical Center Two Rivers — Two Rivers Medical Center
Marathon	Mosinee Stratford	Wausau	Wausau — Wausau Hospital
Marquette	Montello Neshkoro	Portage Westfield	Berlin — Berlin Memorial Hospital Portage — Divine Savior Hospital
Menomonee	Keshena		Shawano — Shawano Medical Center
Milwaukee	Brown Deer Cudahy Greendale Greenfield Hales Corners Milwaukee Oak Creek	St. Francis Shorewood S. Milwaukee Wauwatosa West Allis Whitefish Bay	Cudahy — St. Luke's South Shore Milwaukee — Aurora Sinai Medical Center Milwaukee — Children's Hospital of Wisconsin Milwaukee — Columbia Hospital Milwaukee — St. Francis Hospital Milwaukee — St. Joseph's Outpatient Center Milwaukee — St. Joseph's Regional Medical Center Milwaukee — St. Mary's Hospital Milwaukee — St. Mary's Sacred Heart Rehabilitation Institute Milwaukee — St. Michael Hospital Milwaukee — Wisconsin Heart Hospital West Allis — West Allis Memorial Hospital
Oconto	Abrams Lakewood Lena	Oconto Oconto Falls	Oconto Falls — Community Memorial
Outagamie	Appleton Hortonville Kaukauna	Little Chute New London Seymour	Appleton — St. Elizabeth Hospital New London — New London Family Medical Center
Ozaukee	Belgium Cedarburg Grafton	Mequon Port Washington Thiensville	Mequon — Columbia/St. Mary's Ozaukee
Racine	Burlington Racine	Union Grove Waterford	Burlington — Memorial Hospital of Burlington
Shawano	Birnamwood Keshena Shawano	Wittenburg	Shawano — Shawano Medical Center

Tuanmnroog uas Muaj Cov Primary Care Providers (PCPs)	Nroog uas Muaj Cov Primary Care Providers (PCPs)	Tsev Kho Mob Hauv Tuamnroog	
Sheboygan	Elkhart Lake Oostburg	Plymouth Sheboygan	Plymouth — Valley View Medical Center Sheboygan — St. Nicholas Hospital Sheboygan — Sheboygan Memorial Medical Center
Taylor	Gilman Medford	Rib Lake	Medford — Memorial Health Center
Walworth	Darien Delavan East Troy Elkhorn	Lake Geneva Walworth Whitewater	Elkhorn — Aurora Lakeland Medical Center
Washington	Germantown Hartford Jackson	Kewaskum Slinger West Bend	Hartford — Aurora Medical Center West Bend — St. Joseph's Community Hospital
Waukesha	Brookfield Delafield Hartland Menomonee Falls Mukwonago	Muskego New Berlin Oconomowoc Pewaukee Waukesha	Brookfield — Elmbrook Memorial Hospital Oconomowoc — Oconomowoc Memorial Hospital
Waupaca	Clintonville Iola Manawa	Marion Waupaca Weyauwega	Waupaca — Riverside Medical Center
Waushara	Plainfield Redgranite	Wautoma Wild Rose	Wild Rose — Wild Rose Community Memorial Hospital
Winnebago	Hilbert Menasha Neenah	Omro Oshkosh Winneconne	Neenah — Children's Hospital of Wisconsin Oshkosh — Mercy Medical Center
Wood	Marshfield Nekoosa	Wisconsin Rapids	Wisconsin Rapids — Riverview Hospital

Xwm Qhia

Customer Services: 1-888-713-6180 (hu dawb) or 1-414-345-4646

TDD Services: 1-800-446-6136 (hu dawb) los sis 1-414-345-4621

Kev Pab Ua Lus Spanish Thiab Lus Hmoob: 1-888-713-6180 (hu dawb)

Yog xav paub seb cov kws khomob thiab cov tsev tshuaj mob twg uas koom rau hauv Network Health Plan, hu rau Customer Service hauv tus xovtooj saum no lossis tus Wisconsin Medicaid thiab BadgerCare HMO Enrollment Specialist hauv 1-800-291-2002 (hu dawb).

Cov chaw muab tshuaj (khw muag tshuaj) twg yuav muab tshuaj rau kuv?

Koj mus nqa tau tshuaj tom ntaw qhov chaw muag tshuaj hauv koj lub tuamnroog. Yog xav paub seb Network Health Plan puas them cov nqi tshuaj rau lub chaw muag tshuaj uas koj ibtxwm mus, hu rau peb lub Member Services Department hauv 1-888-713-6180 (hu dawb) lossis 1-414-345-4646.

Muaj kev pab tshwjxeeb dabtsi rau kuv?

- Txhua lub caij ntawm lub xyoos koj yuav tau txais ib tsab xovxwm rau cov tswvcuab. Nyob rau hauv muaj tswvyim zoo txog koj kev noj qab haus huv thiab xwm txog NHP.
- NHP muaj ib tug xovtooj tomqab lawb haujlwm hu ua NurseWise. Tus xovtooj yog cov tu neeg mob ua cov teb thiab lawm yuav pab koj kev xav tau thaum koj hu tsis tau rau koj tug PCP.
- NHP muaj cov neeg ua haujlwm uas hais tau lus Aaskiv, lus Spanish, thiab lus Hmoob. Peb tseem muaj neeg txhais lus rau lwm hom lus thiab, tsis hais American Sign Language. Peb muaj ntaub ntawv ua cov tsiaj ntawv loj loj thiab ua pob (Braille).
- Muaj kev pab txhwjxeeb xws li txiav luamyeeb, ntshav qab zib, hawb pob, thiab Start Smart for Your Baby.

- NHP muaj qhov Connections kev pabcuam uas yuav coj koj mus cuag tau tej kev pabcuam zoo txog kev noj qab haus huv thiab lwm yam kev pabcuam rau tsevneeg:
 - ✓ Cov ua haujlwm rau Connections yuav nrog koj tham hauv xovtooj, xa xwm, thiab tuaj xyuas koj tom tsev yog koj xav kom lawv tuaj.
 - ✓ Connections yuav pab coj koj mus cuag tau kev pabcuam rau tsevneeg, yog tias koj xav tau zaub mov noj, tsev nyob, khaub ncaws hnav, pab them nqi hluav taws xob, lossis lwm yam.
 - ✓ Hu rau Connections hauv 1-888-713-6180.

Muaj cov cai teev npe twg uas kuv yuav tsum tau coj?

Peb xav kom koj xaiv ib tug kws khomob thaum uas koj koom rau hauv peb. Koj xaiv tau tus khws khomob yog hu xovtooj rau peb lub Member Services Department hauv 1-888-713-6180 (hu dawb) lossis 1-414-345-4646. Koj xav hloov koj tug kws khomob los tau yog hu rau tib tug xovtooj no.

Cov tshuaj uas tsuas yog muaj ntawv los ntawm kwstshuaj thiaj yuav tau tej zaum yuav tsum tau ntawv uantej tso. Yog tias koj lossis koj tug kws khomob xav tau ib daim ntawv teev cov npe, thov hu rau Member Services.

Cov pojniam yuav xaiv ib tug OB/GYN nrog thawj tus kws khomob los tau, tsis tas muaj ntawv tso cai thiaj mus ntsib tau tus OB/GYN.

Yog xav paub seb kev pab kho hniav los ntawm Network Health Plan uas muaj nyob hauv koj lub tuamnroog, thov hu rau peb lub Member Services Department.

Kev pabcuam zuaj cev yog Medicaid them raws li siv (Medicaid fee-for-services), tsis muaj nyob hauv Network Health Plan. Koj mus ntsib tus kws zuaj cev twg los tau tsuav nws kam txais daim ntawv Medicaid Forward xwb.

Ntaub ntawv tso cai mus ntsib cov kws khomob tshwjxeeb yog mus thov tom koj tug thawj kws khomob.

Security Health Plan



Kuv yuav mus nrhiav kev pab qhovtwg?

Tuanroog uas Muaj Cov Primary Care Providers (PCPs)	Nroog uas Muaj Cov Primary Care Providers (PCPs)	Tsev Kho Mob Hauv Tuanroog
Adams	Friendship	FriendshipMoundview Memorial Hospital
Barron	Chetek Cumberland	Cumberland — Cumberland Memorial Hospital Rice Lake — Lakeview Medical Center
Chippewa	Cadott Chippewa Falls	Chippewa Falls — St. Joseph's Hospital Stanley — Our Lady of Victory Hospital
Clark	Greenwood Loyal Neillsville	Neillsville — Memorial Hospital
Dunn	Menomonie	
Eau Claire	Augusta Eau Claire	Eau Claire — Sacred Heart Hospital and Oakleaf Surgical Hospital
Forest	Crandon Laona	
Iron	Mercer	
Jackson	Black River Falls	Black River Falls — Black River Memorial Hospital
Juneau	Mauston	Mauston — Hess Memorial Hospital
Langlade	Antigo Birnamwood	Antigo — Langlade Memorial Hospital
Lincoln	Merrill Tomahawk	Merrill — Good Samaritan Health Center Tomahawk — Sacred Heart Hospital
Marathon	Athens Colby/Abbotsford Edgar Marathon	Wausau — Aspirus Wausau Hospital Stratford Wausau Weston — St. Claire's Hospital of Weston
Oneida	Minocqua Rhineland	Rhinelander — St. Mary's Hospital Woodruff — Howard Young Medical Center
Pepin	Durand	Durand — Chippewa Valley Hospital
Portage	Amherst Plover	Stevens Point — St. Michael's Hospital
Price	Park Falls Prentice	Park Falls — Flambeau Hospital
Rusk	Bruce Ladysmith	Ladysmith — Rusk County Memorial Hospital
Sawyer	Hayward Radisson	Hayward — Hayward Area Memorial Hospital
Shawano	Wittenberg	
Taylor	Gilman Medford	Medford — Memorial Health Center
Trempealeau	Osseo	
Vilas	Eagle River Land O'Lakes	Eagle River — Eagle River Memorial Hospital
Washburn		
Waupaca	Iola Waupaca	Waupaca — Riverside Medical Center
Waushara	Wautoma	
Wood	Marshfield Nekoosa	Marshfield — St. Joseph's Hospital Wisconsin Rapids — Riverview Hospital

Xwm Qhia

Customer Service:	1-800-791-3044 (hu dawb)
24-Teev Nurse Line:	1-800-549-3174 (hu dawb)
Kev Pab Puas Siab Puas Ntsws/ Quav Yeeb Quav Tshuaj:	1-800-791-3044 (hu dawb)
Lub Nug Txog Tshuaj Noj:	1-800-791-3044 (hu dawb)

Tus Wisconsin Medicaid thiab BadgerCare HMO Enrollment Specialist yuav pab koj nrhiav ib tug kws khomob uas koom rau hauv koj lub HMO. Thov hu rau tus Wisconsin Medicaid thiab BadgerCare HMO Enrollment Specialist hauv 1-800-291-2002 (hu dawb) yog tias koj muaj lus nug.

Cov chaw muag tshuaj (khw muag tshuaj) twg yuav muab tshuaj rau kuv?

Muaj ntau lub khw muag tshuaj (hauv zos) nyob ntawm koj cheebtsam uas muab tshuaj rau koj. Tagnrho cov khw loj, xws li Shopko, Copps, Walgreens, K-Mart, thiab Wal-Mart yuav muab tshuaj rau koj tibsi. Hu rau Customer Service ntawm 1-800-791-3044 (hu dawb) yog koj muaj lus nug txog kev mus nqa tshuaj.

Muaj kev pab tshwjxeeb dabtsi rau kuv?

- Kev pab neeg los ntawm cov neeg nyob hauv koj cheebtsam uas paub thiab tshua txog kev xav tau ntawm cov pejxeem nyob rau sab hnub tuaj, sab qaum teb, sab hnub poob, thiab nruab nrab hauv Wisconsin.
- Muaj ib tug xovtooj hu dawb 24-teev uas koj hu tau mus nug cov tu neeg mob tej lus nug txog kev noj qab haus huv uas koj thiab koj tsevneeg muaj.
- Muaj xovxwm rau cov tswvcuab.
- Pab thauj mus los rau thaum mus ntsuan mob li tau teem tseg.
- Muaj xwm qhia txog kev txiav luamyeeb, tswj hawb pob, ntshav qab zib, tu tuskheej thaum tseem cev nyhav, tiv thaiv kab mob, thiab lwm yam.
- Kev tshuaj cev feem ntau yog tshuaj tom koj tug kws khomob lub chaw tshuaj mob, tiamsis kuj mus tshuaj tau tom lub chaw saib kev noj qab haus huv hauv koj lub zos ntawm ib cov tuamnrhoog thiab.

Muaj cov cai teev npe twg uas kuv yuav tsum tau coj?

Koj yuav tsum xaiv ib tug kws khomob/tsev khomob ntawm peb daim ntawv teev npe. Tus kws khomob no yuav pab lossis tswj koj cov kev kho mob feem ntau uas koj xav tau. Tus kws khomob/tsev khomo uas koj xaiv tsis tas yuav tsum yog nyob hauv tib lub tuamnroog uas koj nyob. Peb xav txhawb kom koj mus ntsib tib tug kws khomob txhua zaus koj mus tshuaj mob. Koj yuav hloov tau koj tug kws khomob thaum twg los tau yog hu rau Customer Service hauv 1-800-791-3044 (hu dawb).

Koj cov kev pabcuam kho hniav thiab zuaj cev yog Medicaid them raws li siv (Medicaid fee-for-services), tsis muaj nyob hauv Security Health Plan. Koj mus kho hniav thiab zuaj cev ntawm tus kws kho hniav lossis zuaj cev twg los tau tsuav lawv kam txais daim ntawv Medicaid Forward xwb.

UnitedHealthcare of Wisconsin, Inc.

UnitedHealthcare[®]
 A UnitedHealth Group Company

Kuv yuav mus nrhiav kev pab qhovtwg?

Tuanmnroog uas Muaj Cov Primary Care Providers (PCPs)	Nroog uas Muaj Cov Primary Care Providers (PCPs)	Tsev Kho Mob Hauv Tuamnroog	
Brown*	DePere Denmark	Green Bay Pulaski	Green Bay — Bellin Memorial Hospital Green Bay — Aurora Baycare Med Center
Calumet*	Brillion Chilton	New Holstein	Chilton — Calumet Medical Center
Fond du Lac*	Ripon		Ripon — Ripon Medical Center
Green Lake*	Berlin Green Lake	Markesan Princeton	Berlin — Berlin Memorial Hospital
Kenosha	Kenosha Pleasant Prairie	Salem Twin Lakes	Kenosha — Aurora Medical Center - Kenosha Kenosha — Children's Hospital of Wisconsin Kenosha — United Hospital System — Kenosha Medical Center Kenosha — United Hospital System — St. Catherine's Medical Center
Manitowoc*	Two Rivers		Holy Family Memorial Hospital
Marquette*	Montello		
Menominee*	Keshena		
Milwaukee	Brown Deer Cudahy Franklin Glendale Greenfield Hales Corners Milwaukee	Oak Creek Shorewood S. Milwaukee St. Francis Wauwatosa West Allis Whitefish Bay	Glendale — Orthopedic Hospital of Wisconsin Milwaukee — Aurora Sinai Medical Center Milwaukee — Children's Hospital of Wisconsin Milwaukee — Columbia Hospital Milwaukee — Froedtert Memorial Hospital Milwaukee — Sacred Heart Rehabilitation Hospital Milwaukee — St. Francis Hospital Milwaukee — St. Joseph's Hospital Milwaukee — St. Mary's Hospital Milwaukee — St. Michael's Hospital Milwaukee — Wisconsin Heart Hospital West Allis — West Allis Memorial Hospital
Oconto*	Gillett Lakewood Oconto	Oconto Falls Suring	Oconto — Oconto Memorial Hospital Oconto Falls — Community Memorial Hospital
Outagamie*	Appleton Black Creek Kaukauna	Kimberly Seymour	Appleton — Appleton Medical Center
Ozaukee	Belgium Cedarburg Grafton Mequon	Port Washington Thiensville	Mequon — Columbia/St. Mary's Ozaukee
Racine	Burlington Pleasant Prairie Racine	Salem Sturtevant Union Grove	Burlington — Memorial Hospital of Burlington Racine — St. Luke's Medical Center Racine — St. Mary's Medical Center Waterford — Lakeview NeuroRehab Center
Shawano*	Bonduel Shawano	Tigerton	Shawano — Shawano Medical Center
Sheboygan	Cedar Grove Plymouth Random Lake	Sheboygan Sheboygan Falls	Sheboygan — Aurora Sheboygan Medical Center
Washington	Germantown Hartford	Slinger West Bend	Hartford — Aurora Medical Center West Bend — St. Joseph's Community Hospital
Waupaca*	Clintonville Iola Manawa Marion	New London Waupaca Weyauwega	New London — New London Family Medical Center Waupaca — Riverside Medical Center

Counties with Primary Care Providers (PCPs)	Cities with Primary Care Providers (PCPs)		Hospitals in County
Waukesha	Brookfield Butler Delafield Eagle Genesee Depot Germantown Hartland Menomonee Falls	Mukwonago Muskego New Berlin Oconomowoc Pewaukee Sussex Waukesha	Menomonee Falls — Community Memorial Hospital Brookfield — Elmbrook Memorial Hospital Oconomowoc — Oconomowoc Mem Hol Hospital Oconomowoc — Sacred Heart Rehab Hospital Waukesha — Waukesha Mem Hospital
Waushara*	Plainfield Wautoma	Wild Rose	Wild Rose — Wild Rose Community Memorial Hospital
Winnebago*	Menasha Neenah	Oshkosh Winneconne	Neenah — Theda Clark Medical Center Neenah — Children's Hospital of Wisconsin Fox Valley Oshkosh — Aurora Medical Center

*Cov tuamnroog uas yav tag los yog Touchpoint Health Plan yog lub muab kev pabcuam tiamsis nimno nyob rau hauv UnitedHealthcare cheebtsam pabcuam lawm. Nyob hauv koj daim ntawv nkag ua tswvcuab, Touchpoint Health Plan yog muab teev ua UHC North.

Xwm Qhia

Pab Neeg thiab Txhais Ntawv:	1-800-504-9660 (hu dawb)
TDD Services	1-800-324-7448 (hu dawb)
Pab Txhais Lus:	1-800-504-9660 (hu dawb)
Pab Thauj Mus Los:	1-800-504-9660 (hu dawb)
Doral Kho Hniav:	1-800-417-7140 (hu dawb) lossis 1-800-404-4721 (hu dawb)
Herslof Kho Qhovmuag:	1-414-462-5522 lossis 1-800-796-6296 (hu dawb)

Yog xas paub xwm qhia lossis seb koj tug kws khomob puas yog ib tug uas koom rau hauv peb kev sibkoom tes, thov hu rau Customer Service hauv 1-800-504-9660 (hu dawb). Lossis koj hu tau rau tus Wisconsin Medicaid thiab BadgerCare HMO Enrollment Specialist hauv 1-800-291-2002 (hu dawb) yog xav tau kev pab xaiv tus kws khomob uas koom rau hauv United Healthcare.

Cov chaw muag tshuaj (khw muag tshuaj) twg yuav muab tshuaj rau kuv?

UnitedHealthcare tau cog lus nrog rau Walgreens, K-Mart, Osco, Wal-Mart, Kohl's Rx, Target, Shopko, thiab lwm cov khw muag tshuaj nyob hauv Wisconsin. Nug koj tug kwstshuaj seb lawv puas yog cov muab tshuaj rau UnitedHealthcare. Nco ntsoov muab koj daim ntawv Forward lossis lwm yam ntawv povhwm mob nkeeg uas koj muaj qhia rau lub chaw muag tshuaj.

Muaj kev pab tshwjxeeb dabtsi rau kuv?

- UnitedHealthcare muaj kev pab txhawb zog thaum tsis tau yug menuam, tawm tswvyim txog kev noj haus, txiav luamyeeb, ntshav qab zib thiab hawb pob. Hu rau Customer Service hauv tus xov tooj saum no yog xav tau xwm ntxiv txog kev pabcuam noj qab haus huv thiab kev pabcuam hauv zej zos.
- UnitedHealthcare muaj cov neeg ua hawlwm pab tsevneeg uas yuav pab teb tej lus nug txog kev noj kev haus/WIC, yug menuam, pub niام mis rau menuam, txiav luamyeeb, menuam kev loj hlob thaum tseem nyob hauv plab, tu menuam mos liab, thiab lwm yam, los ntawm peb qhov Healthy First Steps kev pabcuam. Yog xav paub ntxiv, thov hu 1-414-443-4630 lossis 1-888-303-6163.
- UnitedHealthcare qhov Advocacy Program yuav pab koj tawm ncauj hais thaum muaj teebmeem txog kev mus nrhiav kev pabcuam thiab txog kevcai dab qhuas. Thov hu rau Customer Services yog koj muaj lus nug txog kev pab tawm ncauj.
- UnitedHealthcare pab thauj mus los thaum mus kho tej mob uas yeej kam them nyob rau hauv lub tuamnroog Milwaukee.
- UnitedHealthcare muaj kev pab ti tes ti taw qhib 24 teev los pab koj thiab koj tsevneeg thaum uas muaj xwm ceev. Hu rau Customer Service hauv tus xovtooj saum no yog xav paub ntxiv.

Muaj cov cai teev npe twg uas kuv yuav tsum tau coj?

Txhua tus tswvcuab yuav tsum xaiv ib tug kws khomob. Yog koj tsis xaiv ib tug kws khomob, peb yuav xaiv ib tug rau koj. Tus kws khomob no yuav yog tus ntsib koj yuav luag txhua zaus koj xav tau kev kho mob. Yog yuav hloov koj tug kws khomob, koj yuav tsum hu rau UnitedHealthcare Customer Service hauv 1-800-504-9660 (hu dawb). Koj yuav mus ntsib tau tus kws khomob tshiab thawj hnub ntawm lub hlis tomqab peb tau txais koj tsab xovtooj.

Cov xovtooj tau muab xa tuaj rau koj nrog cov ntawv nkag ua tswvcuab. Xyuas koj phau ntawv rau cov tswvcuab thiab koj daim ntawv teem cov kws khomob npe.

UnitedHealthcare muaj kev pab kom koj tau nrog koj tug kws khomob lossis lwm cov neeg saib kev khomob tham. Koj yuav tau txais cov kev pabcuam no yog koj tsis paub hais lus Aaskiv lossis tsis hnov lus zoo thiab hais lus tsis meej. Peb yuav pab koj nrhiav kev pab txhais lus thiab txhais lus rau cov neeg tsis hnov lus. Hu rau peb tus Customer Service xovtooj teev nyob saum no yog xav tau kev pab.

Yog koj xav mus ntsib lwm tus kws khomob lossis kws khomob tshwjxeeb, koj tug kws khomob yuav tsum tau tso lu uantej tso. Koj tug kws khomob yuav xa ib daim ntawv tso cai mus rau tus kws khomob tod. Tus kws khomob tod yuav tsum tau ib daim ntawv luam ntawm daim ntawv tso cai thiaj li ntsib tau koj. Cov pojniam yuav xaiv ib tug OB/GYN nrog thawj tus kws khomob los tau, tsis tas muaj ntawv tso cai thiaj mus ntsib tau tus OB/GYN.

UnitedHealthcare tsuas muaj kev pab kho hniav hauv cov tuamnroog hauv qab no xwb: Kenosha, Milwaukee, Racine, thiab Waukesha. Nyob hauv lwm lub tuamnroog, kev pabcuam kho hniav yog Medicaid them raws li siv (Medicaid fee-for-services). Koj mus kho hniav ntawm tus kws kho hniav twg los tau tsuav nws kam txais daim ntawv Medicaid Forward xwb.

Kev pabcuam zuaj cev yog Medicaid them raws li siv (Medicaid fee-for-services). Koj mus zuaj cev ntawm tus kws zuaj cev twg los tau tsuav nws kam txais daim ntawv Medicaid Forward xwb.



Kuv yuav mus nrhiav kev pab qhovtwg?

Tuamnroog uas Muaj Cov Primary Care Providers (PCPs)	Nroog uas Muaj Cov Primary Care Providers (PCPs)	Tsev Kho Mob Hauv Tuamnroog
Dane	Belleville Cottage Grove Cross Plains Deforest Fitchburg Madison McFarland Monona Mt. Horeb Oregon Stoughton Sun Prairie Verona Waunakee	Madison — UW Children's Hospital Madison — UW Hospital and Clinics Madison — Meriter Hospital Stoughton — Stoughton Hospital

Xwm Qhia

Customer Service: 1-800-362-3310 (hu dawb) lossis 1-608-643-2491
TDD Services: 1-608-643-1421
Pab Txhais Lus: 1-800-362-3310 (hu dawb)

Thov hu rau Unity Customer tus xovtooj teev rau saum no seb koj tug kws khomob puas yog ib tug uas koom rau hauv Unity Health Insurance lossis hu rau tus Wisconsin Medicaid thiab BadgerCare HMO Enrollment Specialist hauv 1-800-291-2002 (hu dawb).

Cov chaw muag tshuaj (khw muag tshuaj) twg yuav muab tshuaj rau kuv?

Koj mus nqa tau tshuaj tom cov khw muag tshuaj ntawm lub nyob hauv Unity cheebtsam kev pabcuam. Nug koj tug kwstshuaj seb nws puas yog koom rau hauv Unity Health Insurance lossis hu rau Customer Service.

Muaj kev pab tshwjxeeb dabtsi rau kuv?

- Txhua txhua lub tsev tshuaj mob yeej pab tswvyim txog kev txiav luamyeeb. Ib cov UW Health tsev tshuaj mob muaj qhov First Breath kev pab txiav luamyeeb rau cov pojnam cev nyhav.
- Muaj tus Community Outreach Manager los pab soj ntsuam thiab npaj rau koj cov kev kho mob uas koj xav tau — hu 1-800-362-3008 (hu dawb) thiab nug txog tus Medicaid Advocate.
- Muaj “Health Bound” kev kawm nyob hauv UW Hospital thiab Clinics.
- Xovxwm rau cov tswvcuab.
- Pab thauj mus los kho mob thiab kho hniav li tau teem tseg rau cov tswvcuab nyob cheebtsam ntawm Madison.
- Muaj qhov “Welcome Baby” pab thiab khoom plig rau cov tswvcuab uas tuaj txais kev tu tuskheej thaum tseem cev nyhav.
- “Get In and Win” — Txhua hlis muaj rho npe txais Wal-Mart cov ntawv yuamkhoom (gift certificates) mus yuav khoom rau cov tswvcuab uas tau txais kev tshuaj hauv HealthCheck.

Muaj cov cai teev npe twg uas kuv yuav tsum tau coj?

Koj yuav tsum tau xaiv ib qho chaw muab kev pabcuam uantej (primary care provider) rau txhua tus neeg hauv tsevneeg thaum uas koj los koom rau hauv Unity. Thaum nimqhuav nkag los peb yuav muab ib tug kws khomob rau koj, tiamsis koj xav hloov thaum twg los tau yog hu rau peb hauv 1-800-362-3310 (hu dawb) lossis 1-608-643-2491. Yog tias koj hu rau peb tsis pub dhau hnub 20 ntawm lub hlis, koj mus ntsib tau koj tug kws khomob tshiab thawj hnub ntawm lub hlis tomqab.

Koj lub tsev tshuaj mob thiab/lossis tug PCP lub npe muab teev rau hauv koj daim ntawv Unity. Yog koj xaiv ib tug kws khomob nyob rau hauv ib lub tsev tshuaj mob hauv qab no, koj yuav mus ntsib tus kws khomob twg los tau uas nyob hauv lub tsev tshuaj mob ntawd.

UW Health — Belleville Family Medical Clinic
UW Health — Northeast Family Medical Clinic
UW Health — Research Park Clinic
UW Health — Wingra Family Medical Center
UW Health — Verona

Nco ntsoov saib koj daim ntawv Unity kom meej tias tus kws khomob lossis lub tsev khomob teev rau hauv yog koj tug kws khomob. Yog tias tsis yog, hu rau Unity Customer Service hauv 1-800-362-3310 (hu dawb) lossis 1-608-643-2491 muab hloov.

Koj tug Unity Health Insurance kws khomob tej zaum yuav xa koj mus ntsib lwm tus kws khomob (kws khomob tshwjxeeb) rau tej yam mob. Koj yuav teem tsis tau sijhawm mus ntsib tu kws khomob tshwjxeeb txog thaum koj mus ntsib koj tug PCP uantej tso. Koj tug PCP mam thov ib daim ntawv tso cai rau koj mus khomob lossis ntsib tus kws khomob tshwjxeeb. Hu rau Customer Service hauv 1-800-362-3310 (hu dawb) lossis 1-608-643-2491 yog tias muaj lus nug txog Unity.

Koj cov kev pabcuam kho hniav thiab zuaj cev yog Medicaid them raws li siv (Medicaid fee-for-services), tsis muaj nyob hauv Unity Health Insurance. Koj mus kho hniav thiab zuaj cev ntawm tus kws kho hniav lossis zuaj cev twg los tau tsuav lawv kam txais daim ntawv Medicaid Forward xwb.

Department of Health and Family Services
Division of Health Care Financing
PHC 12020H (Rev. 01/06)